

DIVISION SCOPE OF SERVICE

Division: WEST FLORIDA

Classification: CERTIFIED PEER RECOVERY SPECIALIST

Applicant Name:

Certified Peer Recovery Specialist:

The Certified Peer Recovery Specialist must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.

Definition of Care or Service:

The Certified Peer Recovery Specialist will work with Emergency Department patients who are identified with opioid use and mental health concerns, and insured by Medicare. The peer specialist will work with the identified patients who have the desire to engage in peer support to improve their individual health.

Scope of service may include:

- Proficiency in providing peer support and recovery coaching.
- Knowledge of the addiction recovery process and principles of a recovery-oriented system of care.
- Knowledge of program management.
 Proven relationship-building abilities.
- Familiarity with recovery community, services, and resources.
- Understanding of and ability to maintain appropriate boundaries.
- Cultural competency skills and experience with culturally diverse populations.
- Strong customer service ethic.
- Demonstrated excellence in written and oral communication skills.
- Demonstrates Clinical and Service excellence behaviors to include code of HCA Healthcare conduct core fundamentals in daily interactions with patients, families, co-workers and physicians.

Setting(s):

- Surgical services areas including but not limited to hospitals and outpatient surgery centers
- Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, imaging centers, and physician practices
- Limited to the Emergency Department initially, and then limited to support by telephone or the recovery community organization.

Supervision: Supervision by Case Management Team

Evaluator: Case Management

Tier Level: 2

eSAF Access Required: NO

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CREATED 08/23/2024

Qualifications:

- · High school diploma required
- Valid Florida Driver's License
- Certified Recovery Peer Specialist Certification (CRPS) certification
- Associates Degree or higher preferred

State Requirements:

• N/A

Preferred Experience:

18 months experience performing peer support working with peers with mental illness and substance use disorders

Competencies:

The Certified Peer Recovery Specialist will demonstrate:

- Accurate patient information review and evaluation
- Uses at least two ways to identify patients
- Verifies that the requested services correlates with the patient's clinical history, presentation and physician order
- Infection Prevention
- Practices consistent hand hygiene
- Uses personal protective equipment (PPE)
- Complies with Isolation precautions
- Required immunizations per Division requirement
- Maintains sterile field

References:

Florida Certification Board: https://online-flcb.elicense.tylerapp.com/Lookup/LicenseLookup.aspx

Document Control:

Created 8/23/24

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name:	 	
Signature:	 	
Date:	 _	