



DIVISION SCOPE OF SERVICE

Division: SOUTH ATLANTIC
Classification: TRANSITIONAL CARE ASSOCIATE
Applicant Name:

Transitional Care Associate The Transitional Care Coordinator must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.
Definition of Care or Service: The Transitional Care Associate Scope of Service may include: <ul style="list-style-type: none">• Bedside Liaison for Coastal Health patients to assist with facility communication and transition of care.• Increase patient follow up and appointment conversion rate from area hospitals/facilities into PCP offices.• Develop relationships specific to area to assist in maximizing census.• Maintain knowledge of current regulations governing Medicare, Medicaid, and Insurance.• Maintain effective communication with onsite personnel.• Demonstrate respect and compassion in every interaction.• Demonstrates Clinical and Service excellence behaviors to include the HCA code of conduct core fundamentals in daily interactions with patients, families, co-workers and physicians
Setting(s): <ul style="list-style-type: none">• Healthcare facilities including but not limited to inpatient healthcare facility
Supervision: <ul style="list-style-type: none">• Direct supervision by the department leader of the patient's location<ul style="list-style-type: none">○ Indirect supervision by the hospital department leader who is responsible for case management/care coordination Evaluator: Department director, leader of case management / care coordination or designee
Tier Level: 2
eSAF Access Required: YES
Qualifications: <ul style="list-style-type: none">• Bachelor's Degree or higher• NOTE: Where education may not be defined in qualifications area of the Scope, HCA requires the highest level of education completed (not training or courses) confirmed on your background check.
State Requirements: <ul style="list-style-type: none">• N/A
Experience: <ul style="list-style-type: none">• Five years of clinical experience
Competencies: Transition coordinator will demonstrate:

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- Excellent communications
- HIPAA compliance
- Infection Prevention
 - Practices consistent hand hygiene
 - Uses personal protective equipment (PPE)
 - Required immunizations per Division requirements
 - Complies with Isolation precautions
 - Maintains sterile field

References:

- N/A

Document Control:

- Created 5/20/2024

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name: _____

Signature: _____

Date: _____