



DIVISION SCOPE OF SERVICE

Division: SAN ANTONIO
Classification: EXTERNAL PHARMACY DELIVERY TECHNICIAN
Applicant Name:

<p>External Pharmacy Delivery Technician: The External Pharmacy Delivery Technician must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.</p>
<p>Definition of Care or Service: The External Pharmacy Delivery Technician performs functions related to pharmaceutical processing and distribution. Scope of Service may include but are not limited to:</p> <ul style="list-style-type: none"> • Consults with patients, families, hospital staff and physicians regarding pharmaceutical bedside delivery. • Documents and obtains all information necessary to process paperwork (i.e. patient/insurance information, medication orders, delivery receipts etc.) in facility and upon return to pharmacy/retail store. • Delivers prescriptions to the patient at discharge either at their bedside or in the discharge lounge. • Connects the patient to the retail store pharmacist via telephone to complete the consultation upon delivery of medications. • Communicates to manager and maintains on route documentation of any questions, concerns or complaints from patients or hospital staff. • Collects and records forms received, and submits receipts for expenditures daily. • Demonstrates Clinical and Service excellence behaviors to include HCA Healthcare code of conduct core fundamentals in daily interactions with patients, families, co-workers and physicians
<p>Setting(s):</p> <ul style="list-style-type: none"> • Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, ambulatory surgery centers, and physician practices • Patient care areas, all settings
<p>Supervision:</p> <ul style="list-style-type: none"> • Direct supervision by Department Director, Site Manager or designee <p>Evaluator: Pharmacy Department Director or designee</p> <p>Tier Level: 2</p> <p>eSAF Access Required: No</p>
<p>Qualifications:</p> <ul style="list-style-type: none"> • High School diploma or equivalent education • Registered as a Pharmacy Technician with the Texas State Board of Pharmacy (TSBP) • Current certification through the Pharmacy Technician Certification Board (PTCB) <p>NOTE: Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.</p>
<p>State Requirements:</p> <ul style="list-style-type: none"> • Current Registered Pharmacy Technician with the Texas State Board of Pharmacy (TSBP)



DIVISION SCOPE OF SERVICE

Experience:

- Six months experience in a retail pharmacy or hospital pharmacy environment as a pharmacy technician.

Competencies:

The External Pharmacy Delivery Technician will demonstrate:

- Safe, effective and cost-effective use of drugs through the application of specialized knowledge, skills and professional judgment.
- Demonstrates comprehensive knowledge of the practice of pharmacy and medication safety practices.
- Recognizes the needs and concerns of people and to maintain constructive relationships in dealing with them.
- Communicates effectively orally and in writing.
- Maintains knowledge of federal, state, and local laws and established standards concerning practice of Pharmacy.
- Clarifies medication orders with ordering physician, when necessary.
- Uses at least two ways to identify patients
- Infection Prevention
 - Practices consistent hand hygiene
 - Uses personal protective equipment (PPE) when required
 - Required immunizations per Division requirements
 - Complies with Isolation precautions
 - Maintains sterile field

References:

Texas State Board of Pharmacy: <https://www.pharmacy.texas.gov/>

Document Control:

- Content Revised 4/23/2019; 1/24/2024

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name: _____

Signature: _____

Date: _____