

HCA

MidAmerica Division

KANSAS | LOUISIANA | MISSISSIPPI | MISSOURI



Annual Safety Training Manual



HCA MIDAMERICA DIVISION

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The HCA MidAmerica Division is a multi-market healthcare network that spans Kansas, Louisiana, Mississippi and Missouri. The network includes 14 hospitals, outpatient centers, physician clinics and seven ambulatory surgery centers serving an array of urban, suburban and rural communities.

The physicians, nurses, licensed allied health professionals and support staff who comprise the HCA MidAmerica Division team are dedicated to providing quality, compassionate care and improving the health of their communities.

HCA
MidAmerica Division



INTRODUCTION

MISSION STATEMENT

“Above all else, HCA MidAmerica Division is committed to the care and improvement of human life. Whether your needs are urgent and critical or simply routine and preventive, our capabilities allow us to ensure that your healthcare needs are met and your expectations exceeded.”

This document has been created to assist you in understanding the key components of our facility safety and emergency preparedness. The beginning of the document will walk you through general safety and regulatory requirements. From there we will review the facility specific emergency codes and safety information.

Please review this information carefully, as it will guide you through your role of ensuring safety to patients and staff.

Thank you.

**GENERAL INFORMATION
FOR
Dependent Healthcare Providers (DHPs),
Shared and Agency Employees**

CRITERIA	DESCRIPTION
<p>1. Occurrence Reporting should be completed in Meditech QM/RM Module as soon as possible and/or within 24 hours of any safety events involving</p>	<p>What is reportable? Preventable adverse events, near misses or close calls to our patients including injury or safety events (both actual and near misses) to employees and visitors.</p> <p>Standard Patient Notification Types that are available:</p> <ol style="list-style-type: none"> 1. Behavioral Issue 2. Blood Administration 3. Treatment Related or Medical Comp 4. Complaint / Privacy Issue 5. Fall 6. Infection Prevention Issues 7. Medication 8. Invasive Procedure 9. Patient Injury/Non-Procedural 10. Diagnostic 11. Property or Security 12. Equipment / Device 13. Perinatal 14. Patient Grievance
<p>2. RISK MANAGEMENT: The procedure for Occurrence Reporting</p>	<p>How to File a Patient Notification Report</p> <p>MEDITECH NOTIFICATIONS</p> <ol style="list-style-type: none"> 1. Sign-on to Meditech. Choose MOX 2. Select #20, to file a Patient Notification, Then Press enter. 3. In patient prompt box, enter patient's LAST NAME, then FIRST NAME, and then press enter. 4. An index search will appear where the correct patient must be chosen. F12 or Right arrow at your selected patient. 5. If there are not previous notifications documented on the patient, a pop up message will ask if you want to create a new one. Select Yes. 6. Now that the patient has been selected, select Notification Type by pressing F9, and then select the appropriate Notification Type. Example: HCA HAI- Infection Prevention Issues, then press ENTER. 7. Note that all patients' information is auto-populated upon patient selection. Then select F12 to go to the next screen.

CRITERIA	DESCRIPTION
	<p>8. Press F9 to look up SPECIFIC CODES. Select applicable code such as Infections Disease Exposure, Other, BSIE, etc.</p> <p>9. Enter all other information using F9 for look up. Example: location, shift, etc.</p> <p>10. Use F12 to move to the next screen or press enter until all the information is entered. When done, save by selecting F12 then file.</p> <p>11. When done, save by selecting F12 then file.</p> <p>NOTE: For Assistance in filing a report, contact your charge nurse and or call the Risk Management Department at your facility.</p> <p>For Anonymous Reporting: Call the HCA Ethics and Compliance Line at 800-455-1996.</p>
<p>3. Fire Safety</p>	<p>In the event of fire, all employees are to practice R.A.C.E. and P.A.S.S. as outlined below.</p> <p><u>R.A.C.E.</u></p> <p>R = Rescue any person who is in immediate danger. Close the doors to the area of the fire and adjacent doors to the area.</p> <p>A = Activate the nearest pull station or have someone do it for you. DIALS XXXX (check at the facility). Give your exact location, location of the fire, your name and if the fire is contained.</p> <p>C = Confine the fire by closing all doors and windows in the area.</p> <p>E = Extinguish the fire with a fire extinguisher if possible.</p> <p><u>P.A.S.S.</u></p> <p>P = Pull the pin on the Fire Extinguisher</p> <p>A = Aim the extinguisher nozzle or horn at the base of the fire.</p> <p>S = Squeeze or press the handle.</p> <p>S = Sweep the extinguisher side to side at the base of the fire until it goes out. Shut off the extinguisher. Watch for the Re-Flasher and reactivate the extinguisher if necessary.</p>

CRITERIA	DESCRIPTION
4. RADIATION SAFETY	<p><i>Low levels of radiation can be found in the environment. There are acceptable limits of radiation exposure regardless of the source. Exceeding the limits can be harmful. Hospitals often use radiation for diagnostic and therapeutic procedures. These hospital sources include X-rays and Patient radiation implants.</i></p> <p>REDUCE RISK OF RADIATION EXPOSURE:</p> <ol style="list-style-type: none"> Time – limit the amount of time near radiation source Distance – increase distance from the source if possible (for portable x-rays, one step back cuts exposure in half and six feet back is a safe distance – do not enter a room marked with radiation symbol without proper protective equipment) Shielding – use an apron to protect yourself if you are unable to distance yourself from the source. <ul style="list-style-type: none"> Lead gloves and thyroid collars may be necessary for certain procedures. If you are pregnant, notify the Radiation Safety Officer. You may be asked to wait outside the exam room or if it is necessary for you to assist, there is still not reason to be alarmed if you wear the proper shielding. Use the protective wear for both you and the patient whenever working in an exposed area. <p>MONITORING EXPOSURE:</p> <ol style="list-style-type: none"> Radiation exposure is monitored by the radiation safety officer at each facility If radiation exposure occurs during a diagnostic procedure: <ul style="list-style-type: none"> Notify the appropriate people that an exposure has occurred. If the exposure is related to a spill, for example urine, prevent the spread of contamination by covering the spill with absorbent paper. Limit the movement of people in the room and don't allow others to enter if it is not necessary Notify the radiation safety officer
4. Safety and Security	<p>WEAPONS:</p> <ol style="list-style-type: none"> Weapons are not permitted on hospital campus What is my responsibility during a code silver (armed violent intruder)? <ol style="list-style-type: none"> RUN <ul style="list-style-type: none"> Follow escape routes to exit facility and leave belongings behind Prevent others from entered affected area Remove patients from immediate area if safe to do HIDE <ul style="list-style-type: none"> Hide from shooters view avoiding hallways Hide behind large dense objects

CRITERIA	DESCRIPTION
	<ul style="list-style-type: none"> • Lock or barricade doors • Remain quiet and silent • Shut patient doors and pull curtains <p>c.) FIGHT</p> <ul style="list-style-type: none"> • If life is in imminent danger then attempt to disrupt or incapacitate the shooter • Act aggressively • Yell, throw things, and use improvised weapons <p>d.) LAW ENFORCEMENT ARRIVES</p> <ul style="list-style-type: none"> • Remain calm and follow officer's instructions • Avoid quick movements and keep hands visible. • Avoid pointing, screaming, and/or yelling <p>TAILGATING:</p> <ol style="list-style-type: none"> 1. When walking through automatic locking doors in secure areas always ensure the door shuts and locks behind you
<p>5. Code Pink (Infant abduction)</p>	<p>WHAT IS MY RESPONSIBILITY DURING A CODE PINK?</p> <ol style="list-style-type: none"> 1. Cover the closest stairway, elevators, lobbies, and exits 2. Observe anyone leaving that may be carrying or concealing a new born infant (i.e. carrying a large bag, backpack, infant carrier, large bulky or long clothing apparel) <p>WHAT IF I SEE THE SUSPECT DESCRIBED IN THE CODE PINK ANNOUNCEMENT?</p> <ol style="list-style-type: none"> 1. Calmly ask to verify the infants identity 2. Try to detain that person while another individual contacts security 3. If the person becomes abusive or refuses to remain, follow that person at a safe distance and commit to memory their description (i.e. sex, age, hair color, build, clothing, their direction of travel, license plate number on vehicle)

GENERAL INFORMATION

Equipment Safety

Always inspect equipment before use. DO NOT use if the equipment:

- Has a plug that does not fit properly in the outlet
- Feels unusually warm to the touch
- Smells like it is burning, makes an unusual noise
- Has a power cord longer than 10 feet
- Gives inconsistent readings
- Has a loose knob or switch
- Is missing a grounding pin on the plug
- Has a frayed cord.

The *Safe Medical Devices Act* is a federal law established to protect patients and/or staff from medical devices that may fail or cause injury. Medical devices include IV pumps, defibrillators, monitors, implantable devices, beds, syringes, bandages, wheel chairs, and almost anything used in patient care or diagnosis that is not a drug. A Medical Device Report (MDR) incident occurs when:

- A device contributes to or results in the death of a patient or staff member.
- A device causes or could potentially cause serious illness or life-threatening injury.
- A device causes permanent injury.

Electrical Safety

To prevent electrical injury, follow these simple safety rules:

- NEVER unplug an object by pulling on the cord
- Use only approved extension cords/ approved power strips
- Do not roll over cords with beds or equipment
- Do not use electrical equipment around water or fluid
- All electrical equipment brought in to the hospital needs to be inspected prior to use.

In the event of an electrical outage, hospitals have emergency generators that switch on automatically. Some of the overhead lights, elevators and outlets are connected to the emergency generator, but not all.

RED outlets are designated as the emergency outlets and are connected to the emergency generator. Only these outlets will function during an electrical outage. Essential equipment should always be plugged into these **RED outlets**. During an electrical outage, turn off or unplug all non-essential equipment to protect from power surges.

Back Safety

The following guidelines are designed to make safe use of the body as a lifting device:

- Assess your need for lifting assistance before starting
- Assure a firm footing and a clear path
- Tighten your stomach muscles
- Bend your KNEES, not your waist
- Hold the object close to your body
- Avoid twisting

Hazardous Materials– MSDS

Each person is responsible for knowing the chemicals used in a work setting. Even common substances such as bleach, cleaning supplies, mercury, and White Out can be considered dangerous. **Always read the label before use.**

- Hazardous materials and waste should be kept in a clearly labeled container made of an appropriate material and stored in a cabinet or area approved for the material.
- Cleaners and disinfectants should not be stored in unmarked plastic spray bottles.
- Bio-hazardous (infectious) waste should be contained in red bags and placed in impervious plastic containers marked with the bio-hazardous symbol.
- If a chemical spill, exposure or poisoning occurs, the MSDS = Material Safety Data Sheet must be obtained. To obtain a MSDS any time of day, contact the 3E Company at 1-800-451-8346.

OSHA

BLOODBORNE PATHOGENS

Eating, drinking, applying cosmetics or lip balm, and handling contact lenses is prohibited in work areas where there is a likelihood of occupational exposure to blood or other potentially infectious materials. All contaminated items will be cleaned and disinfected with a hospital approved disinfectant before use on another patient. Spills of blood or body substances must be cleaned up immediately and the area disinfected with a hospital-approved disinfectant.

PROTECTIVE PERSONAL EQUIPMENT (PPE)

Gowns, gloves, masks, eyewear, and other protective apparel are available and must be worn whenever there is reasonable anticipation of exposure to blood or other potentially infectious materials. Clothing penetrated by blood or other potentially infectious materials must be removed immediately.

TUBERCULOSIS

Quick identification, evaluation and treatment of potential tuberculosis patients are essential to minimize exposure of other patients, staff and families. Patients with known or suspected TB must be kept in a negative pressure room and respiratory precautions maintained at all times. The door to the isolation room must be closed to maintain negative air pressure. All persons entering the room must wear a TB mask or respirator. Masks may vary from one facility to the next. Special fit testing and a fit check must be done before wearing the respirator.

C.DIFF

Clostridium difficile [pronounced Klo-STRID-ee-um dif-uh-SEEL], also known as “*C. diff*” [See-dif], is a germ that can cause diarrhea. Most cases of *C. diff* infection occur in patients taking antibiotics. The most common symptoms of a *C. diff* infection include:

- Watery diarrhea
- Fever
- Loss of appetite
- Nausea, belly pain and tenderness

Who is most likely to get C. diff infection?

The elderly and people with certain medical problems have the greatest chance of getting *C. diff*. *C. diff* spores can live outside the human body for a very long time and may be found on things in the environment such as bed linens, bed rails, bathroom fixtures, and medical equipment. *C. diff* infection can spread from person-to-person on contaminated equipment and on the hands of doctors, nurses, other healthcare providers and visitors.

What are some of the things that our hospitals are doing to prevent C. diff infections?

To prevent *C. diff* infections, healthcare providers should:

- **Clean their hands** with soap and water or an alcohol-based hand rub before and after caring for every patient. This can prevent *C. diff* and other germs from being passed from one patient to another on their hands.
- Carefully **clean hospital rooms and medical equipment** that have been used for patients with *C. diff*.

- Use **Contact Precautions** to prevent *C. diff* from spreading to other patients. Contact Precautions mean:
 - Whenever possible, patients with *C. diff* will have a single room or share a room only with someone else with *C. diff*.
 - Healthcare providers will put on gloves and wear a gown over their clothing while taking care of patients with *C. diff*.
 - Visitors may also be asked to wear a gown and gloves.
 - When leaving the room, hospital providers and visitors remove their gown and gloves and clean their hands.

MRSA

Staphylococcus aureus (pronounced staff-ill-oh-KOK-us AW-ree-us), or “*Staph*” is a very common germ that about 1 out of every 3 people have on their skin or in their nose. This germ does not cause any problems for most people who have it on their skin. But sometimes it can cause serious infections such as skin or wound infections, pneumonia, or infections of the blood. Antibiotics are given to kill *Staph* germs when they cause infections. Some *Staph* is resistant, meaning they cannot be killed by some antibiotics. “*Methicillin-resistant Staphylococcus aureus*” or “MRSA” is a type of *Staph* that is resistant to some of the antibiotics that are often used to treat *Staph* infections.

Who is most likely to get an MRSA infection?

In the hospital, people who are more likely to get an MRSA infection are people who:

- have other health conditions making them sick.
- have been in the hospital or a nursing home.
- have been treated with antibiotic.

People who are healthy and who have not been in the hospital or a nursing home can also get MRSA infections. These infections usually involve the skin. More information about this type of MRSA infection, known as “community-associated MRSA” infection, is available from the Centers for Disease Control and Prevention (CDC) <http://www.cdc.gov/mrsa>

What are some of the things our hospitals are doing to prevent MRSA infections?

To prevent MRSA infections, healthcare providers should:

- **Clean their hands** with soap and water or an alcohol-based hand rub before and after caring for every patient.
- Carefully **clean hospital rooms and medical equipment**.
- Use **Contact Precautions** when caring for patients with MRSA. Contact Precautions mean:
 - Whenever possible, patients with MRSA will have a single room or will share a room only with someone else who also has MRSA.
 - Healthcare providers will put on gloves and wear a gown over their clothing while taking care of patients with MRSA.

Disaster Preparedness

The MidAmerica Division facilities have developed and maintain emergency preparedness plans for events that may occur internal or external to the facility. Specific plans are available at each facility. Critical components of the plans include:

- Communication plans
- Direction of key personnel to specific areas or tasks
- Evacuation procedures
- Restricted access to the facility – Wearing your HCA issued picture ID badge is essential!

In the event of an internal or external disaster, please report to the unit/department supervisor, lead or Charge Nurse for direction.

HIPAA

Health Insurance Portability and Accountability Act of 1996, called HIPAA, is federal law enacted by Congress. It is healthcare reform and impacts all healthcare industries. Compliance to HIPAA is mandatory. Failure to comply may result in civil and criminal penalties. Health insurance plans, health care clearinghouses, physician offices, hospitals, clinics, and self-insured employers are examples of “covered entities” that must comply with HIPAA regulations.

Intent

HIPAA touches on many aspects of healthcare. This includes:

- Protecting health insurance coverage and improving access to care
- Reducing the incidence of fraud and abuse
- Improving the quality, efficiency, and effectiveness of healthcare
- Protecting privacy and security of patient health information
- Reducing healthcare administrative costs

How HIPAA Protects Patient Privacy

- Establishes standards giving patients new rights and protection against the misuse and disclosure of their health information
- Sets boundaries on others for the use and release of medical information
- Provides resources if privacy protections are violated, including civil and criminal penalties to those who knowingly violate HIPAA regulations.

You can learn more about health information privacy on the web site: www.hhs.gov/ocr/hippa

Information that HIPAA Protects

Protected Health Information (PHI) may be individually identifiable if any of the following are present:

* Name	* Telephone calls
* Address including street, city, county, zip and geo-codes	* Faxing
* Names of relatives	* Account number
* Name of employers	* Certificate or license number Vehicle or other device serial number
* Birth date	* Web Universal Resource Locator (URL)
* Telephone numbers	* Finger or voice prints
* Fax numbers	* Photographic images
* Electronic e-mail addresses	* Any other unique identifying number, characteristic, code
* Social security number	* Computers
* Medical record number	* Patients
* Health plan beneficiary number	* White boards
* Medical Records	* Sign in sheets
* Medical history interviews	

What does this mean to the healthcare worker?

- Facilities must identify a process for patient’s family members/friends, designated by the patient to obtain clinical information.
- You may still share information without patient authorization as it relates to TPO (Treatment, payment or business operations.)
- Required validation of fax numbers and available, appropriate recipients for patient information.

PATIENT SAFETY

NO PASS ZONE

In order to support our clinicians in implementing intervention strategies, our MidAmerica Division facilities have agreed to implement the “No Pass Zone” concept which reinforces that fall reduction is a responsibility of all employees in the hospital. The concept is simple, if any employee should come across an unanswered call light, he/she must respond as appropriate and not pass up the opportunity to assist the patient. This concept also supports our strategic initiative to improve staff responsiveness which is reflected in our satisfaction scores.

Purpose of “No Pass Zone” is to decrease falls, increase patient safety, increase patient satisfaction and experience and increase team work.

FALL Prevention

- Patients **at risk for fall** should have the following
 - Yellow Socks
 - Signage at the door
- Patients **at high risk for fall** should have the following
 - Low bed
 - Bed alarm
 - Chair alarm
- Educational materials regarding falls should be explained to the family when falls precautions are initiated and reinforced every shift.
- If your patient does experience a fall, the following should be documented:
 - Meditech notification
 - Post Falls Investigational Tool: Paper form (notify the charge nurse to assist).
- Meditech Post Falls Assessment

Clinical & Non-Clinical Staff Expectations

- *Clinical Staff*
 - Always address an alarming call light, any alarming equipment and any patient request for help.
 - Perform ongoing assessment and intervention (s) required for potentially unsafe situations.
- *Non-Clinical Staff*
 - If you come across a patient need that you cannot address, notify the clinical staff and stay with the patient until additional staff arrives.

Verbal Orders

Verbal orders for medication and/or treatment shall be acceptable if dictated by duly authorized persons functioning within their scope of practice. In improving patient safety the communication of orders from a physician must be written on a Physician Order Sheet by the licensed person receiving the order, the date and time the order was received, the name of the physician and the name and title of the person writing the order. The licensed employee receiving the order must read back the verbal order to the physician to assure accuracy and safety for the patient. The order will then be noted, verified and documented.

Assessing and Managing Pain

- All patients admitted to inpatient units and presenting to the emergency department will be assessed as to whether they are experiencing pain. Ambulatory patients need not be assessed for the presence of pain unless: pain is commonly associated with the condition for which they are seeking care, **or** pain may be induced by subsequent treatments or interactions (for example, patients undergoing an outpatient invasive procedure or potentially painful therapy).
- An age and ability-appropriate comprehensive initial pain assessment is conducted for any patient reporting or suspected of having pain. The details of the initial pain assessment may vary depending on the clinical presentation and setting.
- The intensity of a patient's pain should be recorded using the age and comprehension specific scales reflected in the facility's current pain education program. It is acceptable to document the absence of pain without using a pain scale.
- Patient Education: When indicated by the patient's condition or assessed needs, the patient and family/significant others will be educated in the risk for pain, the importance of effective pain management, the pain reassessment process, and methods for pain management.
- Pain is documented in the Meditech documentation system per the facility documentation policy.

Reasons for Poor Pain Management

1. Lack of adequate assessment
2. Physician's under-prescribing pain medications
3. Nurses under medicating
4. Patient under-reporting pain

Comprehensive Pain Assessment

1. Intensity (using an age-appropriate pain scale when practical and available),
2. Site(s), and
3. Nature (e.g. dull, sharp, throbbing, stabbing, and radiating).
4. What increases or exacerbates the pain
5. What alleviates or decreases the pain

Reassessment of Pain (Evaluation)

1. At a minimum reassessment will be each shift.
2. With complaint of pain.
3. Following interventions intended to lessen the patient's pain, e.g. administration of pain medications, application of cold packs, or repositioning.
4. Within a clinically appropriate time frame (e.g. within a half hour of intravenous doses or within an hour of an oral dose). **Follow facility policy regarding reassessment documentation in Meditech.

Reporting Care Concerns to The Joint Commission

The Joint Commission standards provide for each accredited facility to educate its staff and patients on the following:

- Any employee, patient or concerned party who has concerns about the safety or quality of care provided in the hospital may report these concerns to The Joint Commission.
- No disciplinary or retaliatory action can be taken against an employee or patient when they do report safety or quality concerns to The Joint Commission.
- The Joint Commission's Office of Quality Monitoring is interested in the details of every complaint, although they cannot serve as complaint mediators, they can use the information provided to identify possible noncompliance with accreditation or certification standards.

- For direct resolution of any identified safety or quality complaint, you may want to bring your issue to the attention of the health care organization's leadership.

EMTALA

The Emergency Medical Treatment and Active Labor Act (EMTALA) was part of 1986 COBRA law. The purpose of the law was to prevent patient dumping because of inability to pay. EMTALA is a much larger scope. It applies to all individuals who present to the Emergency Department or anywhere in the hospital grounds and request examination and treatment of a medical condition. An appropriate medical screening examination must be performed by a licensed independent practitioner to determine if an emergency medical condition exists.

A triage assessment by a nurse is not considered an appropriate medical screening examination. The patient must be seen by a licensed independent practitioner qualified to perform the medical screening examination. If a patient asks about insurance, payment or specific clinical services offered, tell the patient that our facilities will provide an appropriate medical screening examination and treatment regardless of the patient's ability to pay or insurance.

If the patient has an emergency medical condition, there is a duty to stabilize the patient. If the patient is transferred, an appropriate transfer must be made. An appropriate transfer includes:

- medical treatment to minimize any risks of transfer;
- the receiving facility accepts the patient prior to the patient leaving the hospital; transfer is effected with qualified personnel; appropriate transportation, and any medically appropriate life support life support measures or equipment;
- a completed certificate of transfer; and copies of all medical records relating to the patient's emergency condition available at the time of transfer are sent.

A supervisor must be notified of any patient transferring from our facilities to another outside facility.

Patient Rights

All patient care and patient-related functions will be performed with an overriding concern for the patient and his dignity as a human being. Healthcare providers and service providers in the HCA MidAmerica Division facilities will at all times and in all acts observe and respect the moral and legal rights of each patient as set forth in the Patient Bill of Rights.

Each patient is provided with a written statement of patient rights and notice of privacy practices. These statements include the rights of the patient to make decisions regarding their medical care, the right to refuse and accept treatment, the right to informed decision making, and the patient's rights related to his or her health information maintained by the facility.

Language Translation/Sign Language

The HCA MidAmerica Division facilities provide an environment that enables patients and individuals with special communication needs to fully and equally participate in and benefit from the services, education, facilities, privileges, and accommodations of our facilities. Each facility has the availability of language translation/sign language services at no cost for communication with our patients. Please review the facility specific policy regarding who to notify for accessing the appropriate translator.

National Patient Safety Goals

The purpose of the National Patient Safety Goals is to improve patient safety. The goals focus on problems in health care safety and how to solve them.

Identify patients correctly

NPSG.01.01.01

Use at least two ways to identify patients. For example, use the patient's name and date of birth. This is done to make sure that each patient gets the correct medicine and treatment.

NPSG.01.03.01

Make sure that the correct patient gets the correct blood when they get a blood transfusion.

Improve staff communication

NPSG.02.03.01

Get important test results to the right staff person on time.

Use medicines safely

NPSG.03.04.01

Before a procedure, label medicines that are not labeled. For example, medicines in syringes, cups and basins. Do this in the area where medicines and supplies are set up.

NPSG.03.05.01

Take extra care with patients who take medicines to thin their blood.

NPSG.03.06.01

Record and pass along correct information about a patient's medicines. Find out what medicines the patient is taking. Compare those medicines to new medicines given to the patient. Make sure the patient knows which medicines to take when they are at home. Tell the patient it is important to bring their up-to-date list of medicines every time they visit a doctor.

Use alarms safely

NPSG.06.01.01

Make improvements to ensure that alarms on medical equipment are heard and responded to on time.

Prevent infection

NPSG.07.01.01

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization. Set goals for improving hand cleaning. Use the goals to improve hand cleaning.

NPSG.07.03.01

Use proven guidelines to prevent infections that are difficult to treat.

NPSG.07.04.01

Use proven guidelines to prevent infection of the blood from central lines.

NPSG.07.05.01

Use proven guidelines to prevent infection after surgery.

NPSG.07.06.01

Use proven guidelines to prevent infections of the urinary tract that are caused by catheters.

Identify patient safety risks

NPSG.15.01.01

Find out which patients are most likely to try to commit suicide.

Prevent mistakes in surgery

UP.01.01.01

Make sure that the correct surgery is done on the correct patient and at the correct place on the patient's body.

UP.01.02.01

Mark the correct place on the patient's body where the surgery is to be done.

UP.01.03.01

Pause before the surgery to make sure that a mistake is not being made.

I, _____, have received education and a copy of the National Patient Safety Goals.
I have had my questions answered. I understand the National Patient Safety Goals.

Signed:

Date:

This is an easy-to-read document. It has been created for the public. The exact language of the goals can be found at www.jointcommission.org.

Infection Control Overview

There is an effective MidAmerica Division wide program for the surveillance, prevention and control of infection. A coordinated process is used to reduce the risks of endemic and epidemic hospital associated infections in patients and health care workers, which is based on sound epidemiologic principles and research. The key to reduce the spread of infection is the practice of hand hygiene. Wherever you work, you can protect your patients and yourself from hospital acquired infections by washing your hands or using alcohol-based hand sanitizer.

Practice Hand Hygiene

WHAT: Soap and Water

WHEN:

- Hands are visibly soiled
- Before entering a room for patient care.
- Between patient contacts
- After touching environmental surfaces or equipment
- After sneezing, coughing, or blowing your nose
- After using the bathroom
- Before and after eating, handling food, or smoking

WHAT: Alcohol based Instant Hand Sanitizer

WHEN:

- Before entering a room for patient care.
- Between patient contacts
- After touching environmental surfaces or equipment
- After sneezing coughing, or blowing your nose
- After using the bathroom
- Before and after eating, handling food, or smoking
- Before and after any invasive procedure.

Abuse and Neglect

Abuse or Neglect Identification	Children Less than 18	Young and Middle Adults 18-59	Older Adults 60 or older
Presentation or Manifestation	Behavioral issues (truancy, acting out) Nightmares Insomnia Inappropriate family reactions Sexual acting out Withdrawal Bruises, cuts, cigarette burns Frequent UTIs STDs No proper parental care (young child left alone)	Fatigue Anxiety Depression Possible suicide attempt Extent or type of injury inconsistent with patient's explanation Frequent ED visits Problem pregnancies Feeling trapped	Bruises, especially on upper arms from where shaken Laceration to the face; injuries at various stages of healing Flinching, especially if sees abuser Depression Poor eye contact Delay in treatment (caretaker not giving meds, not being taken to appointments) Over-sedated Unclean appearance
Whom do I call?	Per facility procedure, may be hospital social worker or nursing supervisor	Per facility procedure, may be hospital social worker or nursing supervisor	Per facility procedure, may be hospital social worker or nursing supervisor
Does the law require Social Services to be notified?	Know the laws in the state you work.	Know the laws in the state you work.	Know the laws in the state you work.
What do I do if I suspect a criminal act has occurred? (e.g. use of firearm, knife or sharp instrument, sexual assault)	Notify the appropriate party per facility procedure. May be hospital social worker or nursing supervisor. Requires reporting to the police by either the physician or hospital designated representative.	Notify the appropriate party per facility procedure. May be hospital social worker or nursing supervisor. Requires reporting to the police by either the physician or hospital designated representative.	Notify the appropriate party per facility procedure. May be hospital social worker or nursing supervisor. Requires reporting to the police by either the physician or hospital designated representative.
Since my job requires documenting in the patient record, what do I have to document?	All pertinent documentation including patient quotes regarding circumstances; specific location and size of injuries or bruises; conversations related to injury. Refer to facility procedure for specifics.	All pertinent documentation including patient quotes regarding circumstances; specific location and size of injuries or bruises; referrals provided; that patient encouraged to report domestic violence; conversations related to injury. Refer to facility procedure for specifics.	All pertinent documentation including patient quotes regarding circumstances; specific location and size of injuries or bruises; conversations related to injury. Refer to facility procedure for specifics.

Source: HCA PWMS.

Emergencies and Emergency Care

Appropriate response to medical emergencies requires rapid assessment and prompt intervention to avoid further deterioration of the patient. Hospital medical emergencies are usually announced through pre-designed codes in use by the facility. (See individual facility Emergency Code listings)

As a participant in the Institute for Healthcare Improvement's "100,000 Lives" campaign and in compliance with The Joint Commission's National Patient Safety Goal #16, "*Improve recognition and response to changes in a patient's condition*," Rapid Response Teams (RRTs) or Medical Emergency Teams (MET) have been implemented throughout our facilities. These teams, the make-up of which varies, typically consist of critical care nurses, respiratory therapists, and hospitalists if available. These teams may be in additions to the Code Cardiac Arrest Team or may be the same team. The concept is to give the bedside caregiver additional assistance when a patient begins to deteriorate and before cardiac or respiratory arrest. Criteria and guidelines for activating the RRT/MET teams may vary from facility to facility but the basis is the deterioration of the patient. Precious time is not wasted trying to locate the attending physician and the team works with and communicates with the attending physician after the patient is stabilized.

Patient Assessment/Reassessment

Each patient is assessed by appropriate disciplines beginning with admission/pre admission and progressing through discharge. The patient's relevant physical (including nutritional, functional, and pain) psychological, and social status, as well as educational and discharge needs are included in the assessments. The types of assessment performed are dependent upon the patient's status, diagnosis, care setting, response to treatment, scope of the discipline, and the patients consent. Facility specific timeframes for assessment can be found in the facility policy manual. All assessments, data, information, plan of care and means to address identified needs are documented in Meditech.

KANSAS CITY MARKET



1. Belton Regional Medical Center
 17065 S. 71 Highway
 Belton, MO 64012
 (816) 348-1200
beltonregionalmedicalcenter.com

2. Centerpoint Medical Center
 19600 E. 39th Street
 Independence, MO 64057
 (816) 698-7000
centerpointmedical.com

3. Lafayette Regional Health Center
 1500 State Street
 Lexington, MO 64067
 (660) 259-2203
lrhc.com

4. Lee's Summit Medical Center
 2100 SE Blue Parkway
 Lee's Summit, MO 64063
 (816) 282-5000
leessummitmedicalcenter.com

5. Menorah Medical Center
 5721 W. 119th Street
 Overland Park, KS 66209
 (913) 498-6000
menorahmedicalcenter.com

6. Overland Park Regional Medical Center
 10500 Quivira Road
 Overland Park, KS 66215
 (913) 541-5000
oprmc.com

7. Research Medical Center
 2316 E. Meyer Boulevard
 Kansas City, MO 64132
 (816) 276-4000
researchmedicalcenter.com



DELTA MARKET



1. Garden Park Medical Center

15200 Community Road
Gulfport, MS 39503
(228) 575-7000
gpmcmedical.com

2. Lakeview Regional Medical Center

95 Judge Tanner Blvd.
Covington, LA 70433
(985) 867-3800
lakeviewregional.com

3. Rapides Regional Medical Center

211 Fourth St.
Alexandria, LA 71301
(318) 769-3000
rapidesregional.com

4. The Regional Medical Center of Acadiana

2810 Ambassador Caffery Parkway
Lafayette, LA 70508
(337) 981-2949
OurNameIsRegional.com

5. Tulane-Lakeside Hospital

4700 I-10 Service Road
Metairie, LA 70001
(504) 988-5800
tulanelakeside.com

6. Tulane Medical Center

1415 Tulane Ave
New Orleans, LA 70112
(504) 988-5800
tulanehealthcare.com

7. Women's and Children's Hospital

A Campus of The Regional Medical
Center of Acadiana
4600 Ambassador Caffery
Lafayette, LA 70508
(337) 521-9100
womens-childrens.com



Allen County Regional
HOSPITAL

Allen County Regional Hospital



Awards/Accreditations

- 2011 top performing hospital according to the Joint Commission
- ACR accredited for CT & Mammography
- Five-Star Excellence Award for physician satisfaction in the areas of Surgery, Anesthesia, Emergency Department and Administration
- Kansas Critical Access Hospital
- Accredited Clinical Laboratory
- Joint Commission Accreditation

Education and Support Groups

- CPR
- Grief Support
- Nutrition Counseling
- Prenatal Care

Emergency Services

Gastroenterology

Home Health/Hospice

- Lifeline Emergency Response System
- Palliative Care

Intensive Care Unit

Laboratory Services

Obstetrics

Orthopedics

Outpatient Infusion Center

Pulmonary and Respiratory Services

Radiology/Imaging Services

- Bone Density
- CT
- Digital Mammography
- MRI
- Nuclear Medicine
- Radiology
- Ultrasound

Rehabilitation

- Inpatient
- Lymphedema Care and Treatment
- Occupational Therapy
- Outpatient
- Physical Therapy
- Speech Pathology

Sleep Lab

Specialty Clinics

- Allergy
- Cardiology
- Oncology/Hematology
- Orthopedics
- Otolaryngology (ENT)
- Pain Management
- Podiatry
- Urology

Surgical Services

- General Surgery
- Ophthalmology
- Orthopedic
- Pain Specialists
- Urology

Telemedicine

Wound Care

Additional Resources

- Family meeting rooms
- Patient Advocate
- Private and semi-private rooms
- Sleeping arrangements for overnight support companions

3066 N. Kentucky Street
Iola, KS 66749
(620) 365-1000
allencountyregional.com

Beds: 25

Employees: 165

Physicians: 11

Allen County Regional Hospital is a 25-bed Joint Commission accredited critical access hospital located in Iola, Kansas. The medical staff includes primary care physicians as well as specialists in allergies, cardiology, ENT, general surgery, oncology, ophthalmology, orthopedics, pathology, podiatry, pulmonology, radiology, and urology. This primary care facility offers quality healthcare in a small town environment.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Adam	Missing/ Abducted Child	Secure all exits and question anyone walking by of the contents in their possession. No one is allowed through double doors or entrances/exits.
Code Blue	Medical Emergency	ACLS Code Team assigned at the beginning of the shift – respond with crash cart and assist.
Code Exit	Missing or Eloping Patient	Assist in search – overhead description of missing person – man all exits, entrances.
Code Gray	Tornado Warning	Close all windows and blinds. Perform a head count of all patients and visitors. Move all patients to “safe room”.
Code Orange	Hazardous Accident	Notify Plant Operations for assistance.
Code Pink	Infant Abduction	Secure all exits and question anyone walking by of the contents in their possession. No one is allowed through double doors or entrances/exits.
Code Red	Fire	Close all doors and get a headcount of all patients and visitors – to House Supervisor. If needed, evacuate patients to safe area.
Code Silver	Active Shooter	Do not go to the area to help. Notify police department and Administrator on call to investigate. Listen for further instructions.
Code Silver Hotel Sierra	Active Shooter with Hostage	Do not go to the area to help. Notify police department and Administrator on call to investigate. Listen for further instructions.
Code Green	Emergency Assistance	Do not go to the area to help. Notify police department and Administrator on call to investigate. Listen for further instructions.
Code Steele	Emergency Assistance/ Weapon Present	Do not go to the area to help. Notify police department and Administrator on call to investigate. Listen for further instructions.
Code Yellow	Disaster Alert	Staff should report to assigned areas per the Emergency Management Plan and await instructions from the Incident Commander.



Belton Regional Medical Center



Accreditations/Awards

- Level III Trauma Center
- Accredited Cancer Center by Oncology Commission on Cancer
- Joint Commission Certified Orthopedic Center of Excellence for hip and knee replacement surgery
- American College of Radiology Accredited Facility for MRI, CT, Mammography, Ultrasound and Nuclear Medicine
- 2010, 2011 and 2012 Top Performing Hospital Hospital for pneumonia and surgical care according to Joint Commission
- CLIA Accredited Clinical Laboratory
- Raymore Chamber of Commerce 2012 Business of the Year
- GrandView Chamber of Commerce Business Award
- "Missouri Excellence in Safe Care" award
- Belton Corporation for Economic Development 2012 "Bee" Growth Award

CVIR Lab

Cancer Care

- Chemotherapy
- Hematology
- Oncology Clinic

Education & Support Groups

- MS Support Group

Emergency Services

- Level III Certified Trauma Center

Gynecologic Services

Intensive Care Unit

Laboratory

Radiology/Imaging Services

- 16-Slice CT
- Biopsy-CT & US
- Breast Imaging Center (with digital mammography)
- MRI
- Nuclear Medicine
- Radiology
- Ultrasound

Rehabilitation

- Inpatient
- Occupational Therapy
- Outpatient
- Physical Therapy
- Speech Therapy
- Sports Medicine ATCs

Sleep Lab

Specialty Clinics

- Allergy
- Cardiology
- Dermatology
- Otolaryngology (ENT)

- EMG
- Endocrinology
- Family Practice
- Gastroenterology
- Internal Medicine
- Neurology
- Orthopedics
- Pain Management
- Plastic Surgery
- Podiatry
- Spine Care
- Urology

Surgical Services

- ENT
- Inpatient
- Outpatient
- Oral Maxillofacial
- Orthopedic
- General
- Urological
- Gynecologic
- Podiatry

TIA Clinic

Additional Resources

- Patient Advocate
- Private rooms
- Sleeping arrangements for overnight support companions
- Walking trail
- Beautiful Memorial Garden

17065 S. 71 Highway
Belton, MO 64012
(816) 348-1200
beltonregionalmedicalcenter.com

Beds: 71
Employees: 286
Physicians: 268

Belton Regional Medical Center is located at I-49 and 58 Highway in Belton, Missouri, just 20 minutes south of Kansas City. The hospital offers a full range of inpatient and outpatient services to residents of southern Jackson and northern Cass counties.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODE	DESCRIPTION	PROCEDURE
CODE SILVER	ACTIVE SHOOTER/HOSTAGE	Evacuate / Take Cover
CODE STEMI	CARDIAC EMERGENCY RESPONSE	Cardiac Response – 30 minutes from door to transfer to a Cath Lab.
TRAUMA TEAM	TRAUMA EMERGENCY	Trauma Emergency requiring additional Medical Resources related to condition of patient.
RAPID RESPONSE TEAM	Code Help is Called to PBX (*4111) for a MEDICAL EMERGENCY	Team of Clinicians who bring critical care expertise to the patient outside of ED or ICU. Team: Clinical Coordinator, RT, & ICU RN/ED Charge Nurse if available.
CODE STROKE	Code Stroke called to PBX for Stroke Team Activation	ER nurses; ER physicians; EMS; Neurologist “on Call” Lab Phlebotomist will respond.
CODE RED	FIRE EMERGENCY	Assemble Patients - prepare for evacuation if required. Rescue, Alarm, Contain, Extinguish * Automatic Alarm to Fire Department
FIRE WATCH	FIRE WATCH AWARENESS	Awareness for Smoke or Fire – If discovered, dial X *41111 – (all or part of Fire Alarm, Detection System, or Sprinkler System may be out temporarily Out of Service over 4 hours.) Blocked or Alternate Exits.
CODE BLUE	ADULT MEDICAL EMERGENCY / CARDIAC ARREST	Code Blue team would respond to stabilize patient. Adult AED equipment.
CODE PINK	PEDIATRIC MEDICAL EMERGENCY / CARDIAC ARREST	Code Pink team would respond to stabilize patient. Child AED equipment.
“CODE ORANGE” <i>(Internal Chemical Spill)</i> “CODE ORANGE EXTERNAL”	CHEMICAL SPILL (Internal) External Spill – ED Prepare for Decon Team.	Internal Spill First Manager / Supervisor on site assumes role as coordinator to determine risk and response - 1) Contain Spill, 2) Determine what has been spilled and risk from vapor / exposure by acquiring MSDS @ 1-800-451-8346 . 3) Initiate clean up – Supplies in Haz Mat Cabinet located in Kitchen receiving dock area. Additional Spill response supplies in laboratory to include formalin spills 4) Notify Safety Officer or designee (Lead Engineer) for any additional response. 5) Fill out Incident Report.
SECURITY ALERT - MISSING PERSON	ADULT ELOPEMENT / LOST / DISORIENTED PATIENT	Elopement or Confused Patient Lost. Description of person will be paged overhead. Staff will check their areas and public areas including parking lot.
SECURITY ALERT – MISSING CHILD	MISSING CHILD / ELOPEMENT / ABDUCTION (12 yrs age & younger)	Staff will check their areas and public areas including parking lot.
WEATHER ALERT-TORNADO WATCH	TORNADO WATCH	Employee assessment of patients for those that need additional assistance in moving to corridor.
WEATHER ALERT-TORNADO WARNING	TORNADO WARNING (Take cover)	Assemble patients to take cover in interior corridor away from windows, provide pillow or blankets to protect from debris, close all patient room doors. Close Fire Doors for additional protection.
CODE ASSIST	COMBATIVE PATIENT	Need Immediate Assistance with Combative Patient.
POWER OUTAGE	POWER OUTAGE PAGE	Loss of Municipal Electrical Power – Emergency Power Generator on – line - USE RED OUTLETS.
EVACUATION OF HOSPITAL	EVACUATION PAGE	Evacuation must be approved by Administrator / CEO/ Administrator “on call” or Fire Department (Incident Commander)
CODE BLACK (Bomb Threat) All Managers: Please report to the Administrative Conference Room	BOMB THREAT – (NO Code paging)	Try to get as much information as possible. (i.e. location of device, type of device) Response team will be contacted. Belton Police Department will be contacted. Threat and risk will be reviewed and assessed to determine need for visual inspection and or evacuation. Inspection will include manager or employee familiar with the area to identify what is normal and abnormal. Evacuation will be determined by assessment of Belton Police Department and response team.
Medical Alert Mass Casualty	Mass Causality requiring additional resources in the ED.	Activation from EMS systems located in emergency department or from EMS via radio.

DIAL *41111 TO ACTIVATE



Centerpoint Medical Center

Ambulatory Surgery Center

- Centerpoint Ambulatory Surgery Center

Awards/Accreditations

- Joint Commission, Top Performer on Key Quality Measures™ 2012
- STS 3-STAR quality rating for Adult Cardiac Surgery in 2012
- America's Best Hospitals for Cardiac Surgery by HealthGrades in 2014
- Ranked among the Top 5% in the nation for Cardiac Surgery in 2014 by HealthGrades
- Five-star recipient for Total Hip Replacement in 2014 by HealthGrades
- National Accreditation Program for Breast Centers
- Recognized by HealthGrades with a 5-star rating for Valve Replacement & Treatment of Stroke (2012-2014)
- Ranked #4 in Missouri for Cardiac Surgery and #5 in Missouri for Neurosciences by HealthGrades
- Joint Commission Certified Primary Stroke Center
- Joint Commission Certified Advanced Heart Failure Center
- ACTION Registry®- GWTG®- Platinum: STEMI & NSTEMI
- American Heart Association (AHA) Get With The Guidelines® – Heart Failure – Gold Plus
- AHA Mission: Lifeline® – Bronze
- AHA Get With The Guidelines® – Stroke – Gold Plus Honor Roll
- AHA Target Stroke Honor Roll
- Accredited Chest Pain Center with PCI
- Accredited Cancer Program
- Accredited Echocardiography Lab
- Certified Cardiac Rehab Program
- American Association of Blood Banks (AABB) Accreditation

- Accredited Clinical Laboratory
- Accredited Sleep Lab

Cancer Care

- Breast Center
- Outpatient Cancer Clinic

Cardiology

- Cardiac Rehabilitation
- Catheterization Lab
- Electrophysiology Lab
- Heart Surgery

Telemetry Unit

Education and Support Groups

- Breast Cancer Support Group
- Breastfeeding Support Group
- Lunch for Life: Community Education
- Prenatal Classes

Emergency Services

- Level II Trauma Center

Gastroenterology

Neonatal Intensive Care Unit (NICU)

- Level III NICU
- Neonatal Nurse Practitioners
- Neonatologist
- Perinatologist (on call)

Neurosciences

- Deep Brain Stimulation
- Video EEG Monitoring

Orthopedics

- Joint Replacement
- Spine Center

Radiology/Imaging Services

- 3T MRI
- Breast Imaging Center (with digital mammography)
- CT (64 Slice)
- Diagnostic Radiology
- Embolizations

- MRI
- Nuclear Medicine
- Peripheral Vascular Services
- Radiology
- Ultrasound

Rehabilitation

- Occupational Therapy
- Pain Management
- Physical Therapy

Sports Medicine

- Concussion Management Program

Sleep Disorders Center

Surgery

- Minimally Invasive Robotic Surgery
- Institute with da Vinci Surgical System
- Endovascular Lab

Women's Center

- Antepartum Testing Area
- Dedicated Antepartum Unit
- Delivery ORs
- Gynecologic Oncology
- LDR Suites
- Obstetrics/Gynecology
- Postpartum Unit

Wound Care

- Advanced Wound Care Center
- Hyperbarics

Additional Resources

- "Just for You" Room Service Dining
- Family Meeting Rooms
- Private Rooms
- Sleeping Arrangements for Overnight Support Companions
- Walking Trail
- Wireless Internet Access

19600 E. 39th Street
Independence, MO 64057
(816) 698-7000
centerpointmedical.com

Beds: 221 Private
Employees: 1,350
Physicians: 444

Centerpoint Medical Center is unlike any other hospital in eastern Jackson County. The hospital features the latest healthcare technology and offers innovative programs and services for patients and their families. Centerpoint Medical Center offers high-tech care in a beautiful, comfortable setting designed to exceed the expectations of those we serve.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	Dial 0- Tell operator it is a code red and then the room number or location of the fire and / or smoke. Follow directions of charge nurse regarding evacuation.
Code Blue	Cardiopulmonary Arrest	Dial 2222 to notify PBX. A Rapid Response Team Code Team is available in the facility
	Chemical Spill	Dial Security at 8185.
Activate Emergency Plan	Disaster	Follow charge nurse's direction regarding evacuation Tornado watch Tornado warning For disaster—PBX operator states: Activate phase one (or two) of emergency disaster plan.
Stat Team	Combative Situation	Dial O —tell operator to page STAT team to the room number.
Code Yellow	Bomb Threat	Not announced overhead—look for all suspicious mail, boxes, people If item is found, leave alone, evacuate the area and notify security at 8185.
Code Pink	Infant Abduction	Stand in front of doors that lead to outside, observe for suspicious people carrying boxes, large purses, or look suspiciously pregnant—call Security at 8185.
Code Exit	Patient Abduction and/or Elopement	Stand in front of doors that lead to outside, observe for suspicious people carrying boxes, Or persons fitting description heard overhead.
Code Silver	Person with weapon	Move to locked area immediately and remain there until all clear.



Garden Park Medical Center

Awards/Accreditations

- Joint Commission Accredited
- 2010, 2011 & 2012 top performing hospital for heart failure, pneumonia, and surgical care according to Joint Commission
- Blue Cross/Blue Shield Center of Distinction – Knee, Hip and Spine
- College of American Pathologists Lab Accreditation
- Accredited by the American College of Radiology Mammography, MRI, Nuclear Medicine and Computed Tomography
- Accredited by the FDA for Mammography
- Advanced Burn Life Support Certification
- Advanced Cardiac Life Support
- Level III Certified Trauma Center

Bariatric (Weight loss) Surgery

Cardiology

- Endovascular Lab
- Telemetry Unit (37 beds)

Certified Nurse Midwives

Critical Care

Diabetes

- Support Group

Diagnostic Imaging Services

- CT (16 slice and 128 slice)
- DEXA (Bone density scan)
- Interventional Procedures
- Mammography (Digital)
- MRI
- Nuclear Medicine

• PET CT

- Radiology
- Ultrasound

Patient Education and Support Groups

- Senior Seminars
- Prenatal classes
- Diabetes support group
- Dementia Caregivers support group

Emergency Services

- Level III Certified Trauma Center

Gastroenterology

Geropsychiatric Unit

- Seasons Behavioral Health

Gynecologic Services

Infectious Diseases

Intensive Care Unit

Laboratory

Lithotripsy

Neurology

Neurosurgery

Nephrology

Nutritional Counseling

Oncology

Orthopedics

- Joint Replacement

Pediatrics

Pulmonary/Respiratory Services

Rehabilitation

- Inpatient Unit
- Outpatient Clinic
- Physical Therapy
- Speech Therapy

Spinal Surgery

Sleep Lab

Specialty Physician Clinics

- Certified Nurse Midwives
- Family practice
- General Surgery
- Internal Medicine
- Pediatrics

Surgery

- da Vinci Robotic
- General
- Gynecologic
- Inpatient
- Outpatient
- Orthopedic
- Podiatry
- Urological

Urology

Women's Services

- Antepartum Testing Area
- Gynecology
- Labor and Delivery Suites
- Obstetrics

Wound Center

- Hyperbaric Chamber

Facility Amenities/Resources

- Private Rooms
- Sleeping Arrangements for Overnight Companions
- Wireless Internet Access
- Meeting rooms

15200 Community Road

Gulfport, MS 39503

(228) 575-7000

gpmedical.com

Beds: 130

Staff: 500

Physicians: 200

Garden Park has a rich history of serving the Mississippi Gulf Coast region for more than 40 years. During this time, Garden Park has continually expanded services to meet the needs of our patients with a wide range of inpatient, outpatient, surgery and emergency services.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

SAFETY CODES (Dial "7777")

CODES	DEFINITION
<i>Code Red</i>	Fire (or Fire Drill)
<i>Code Green</i>	Special Healthcare Assistance Needed
<i>Code Blue</i>	Cardio-Respiratory Arrest
<i>Code Yellow</i>	Trauma Team Activation
<i>Code Black</i>	Tornado Warning in Area
<i>Code Orange</i>	Hazmat Release or Incident
<i>Code Pink</i>	Infant/Child Abduction
<i>Code Grey</i> Priority 1: Bomb or suspicious package (Security staff only) Priority 2: Weapon seen in house (Security staff only) All Hands: Combative person (all male staff)	Security Assistance Needed
<i>Code Triage "Standby"</i>	ICS Team Activation
<i>Code Triage</i>	Disaster Team Activation
<i>Code Silver</i>	Active shooter / hostage situation.
<i>Code Star</i>	Stroke Team Activation



Lafayette Regional Health Center



Awards/Accreditations

- Top performing hospital for pneumonia care (2010, 2011 & 2012) and surgical care (2012) according to Joint Commission
- 2014 Women's Choice Award recipient as America's best hospital for women's emergency care
- Top 5 percent of 164 HCA hospitals in employee engagement
- Joint Commission Accredited Hospital Program
- Top 10 percent of HCA facilities nationwide for physician satisfaction
- College of American Pathologist laboratory accreditation
- American College of Radiology – Accredited in CT, MRI and Mammography
- Accredited Clinical Laboratory
- Missouri Critical Access Hospital

Cancer Care

- Inpatient Chemotherapy
- Oncology Clinic

Education and Support Groups

- CPR

Emergency Services

- Available 24/7

Intensive Care Unit

Laboratory Services

Med-Surg

Pulmonary and Respiratory Services

Radiology/Imaging Services

- CT
- Breast Imaging Center (with digital mammography)
- MRI
- Nuclear Medicine
- PET
- Ultrasound
- X-ray

Rehabilitation

- Inpatient/Outpatient
- Occupational Therapy
- Outpatient
- Pediatric Therapy
- Physical Therapy
- Speech Therapy
- Work Conditioning
- Wound Care

Sleep Lab

Specialty Clinics

- Cardiology
- Family Practice
- Gastroenterology

- General Surgery
- Internal Medicine
- Nephrology
- Neurology
- Nutritional Counseling
- OB/GYN
- Oncology/Hematology
- Ophthalmology
- Orthopedics
- Otolaryngology (ENT)
- Pain Management
- Psychiatry
- Podiatry
- Pulmonology
- Urology
- Wound Care

Surgical Services

- ENT
- General
- Gynecologic
- Inpatient/Outpatient
- Ophthalmology
- Orthopedic
- Podiatry

Swing Bed or Skilled Recovery

Additional Resources

- Family Meeting Rooms
- Internet Access
- Private Rooms

1500 State Street
Lexington, MO 64067
(660) 258-2203
LRHC.com

Beds: 25
Employees: 220
Physicians: 22

Lafayette Regional Health Center is a Joint Commission accredited critical access hospital located in historic Lexington, Missouri, 50 miles east of Kansas City. This primary care hospital offers a comprehensive array of services in a small town environment. Patients enjoy the comfort of knowing they're receiving quality healthcare in their hometown. Lafayette Regional Health Center also owns and operates five physician clinics throughout Lafayette County.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	Close all doors and et a "head count" of all patients and visitors and give to house supervisor. If needed, evacuate patients to safe area.
Code Blue, Code STEMI, Code STROKE	Medical Emergency	If someone stops breathing, call 6565 and say " Code Blue (location) ". Start CPR. If you hear "Code Blue" other than ER, go to the location to see if you can help.
Child Abduction	Missing Child	Dial 6565 and say " Child abducted from (location) " Call police 9911 or block exits. Do Not Endanger Your Life.
Patient Leaving	Patient leaving	Dial 6565 and say "Patient leaving from (location)" Call police 9911 or block exits. Do Not Endanger Your Life.
Tornado Watch/ Warning	Severe wather coming	WATCH -close blinds and drapes WARNING -help move as many patients and visitors to basement as possible, all others to hallways with doors closed.
Armed intruder/ Hostage	Someone has a gun or knife	Call 6565 and say "Armed Intruder or Hostage (location). Call 9911 and report if possible. Leave the building. Hide behind locked doors silencing equipment. Do Not Endanger Your Life.
Bomb Threat	Someone has said there is a bomb in the building.	If you take the call, get as much information about the bomb as possible. Call the supervisor 7317, then call police 9911.
Security request	Combative person	Dial 6565 and say" Security to (location) ". Call supervisor 7317, then police 9911.



**Lakeview Regional
Medical Center**

Lakeview Regional Medical Center

Awards/Accreditations

- Accreditation certification from Joint Commission
- Named "Top Performer on key Quality Measures" by The Joint Commission, 3 years in a row
- Nationally recognized within HCA (Hospital Corporation of America) for outstanding patient satisfaction scores
- Guided Infant Feeding Techniques (GIFT) Certified
- ACR Accreditation of MRI and Mammography
- 2012 Louisiana Hospital Quality Capstone Award presented by eDHealth Solutions
- Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) Certified
- "Top 100 Nurses" Award

Allergy/Immunology

- Intensive Care Unit 18 beds
- Step Down Unit 18 beds

Diagnostic Radiology & Imaging Services

- CT (64 slice)
- DEXA
- Interventional Procedures
- Digital Mammography
- MRI
- Nuclear Medicine
- C-Arm In OR
- Ultrasound
- PACS

Education and Support Groups

- Adult Seminar Programs
- CPR Family and Friends
- h2U
- Kid Classes
- Prenatal

Emergency Services

- Board Certified Physicians
- Adult and Pediatric
- Emergency Services
- 24 hour Anesthesia
- Telemedicine

Endocrinology/Diabetes

Gastroenterology

- Geriatric Services
- Individual psychiatric care in a small setting
- Intensive Inpatient Program

Heart Center & Surgical Institute

- Cardiology
- Arrhythmia Institute
- Autologous Stem Cell Program
- 3 Catheterization Labs
- Cardiac Rehabilitation
- Cardiac Imaging
- Heart Surgery
- Electrophysiology Lab
- Endovascular Lab
- Telemetry Unit (52 beds)
- Vascular Surgery

Surgical Institute

- 6 OR suites
- Comprehensive General and Minimally Invasive Services
- 2 Open Heart Surgical Suites
- Neurosurgery
- Orthopedic Surgery

- Outpatient Surgery Unit
- Pre-operative Testing

Hematology/Oncology

Infectious Diseases

Laboratory

- AABB Accredited Blood Bank

Neonatal Intensive Care Unit

- 11 beds
- Level III NICU
- 24-hour Neonatal Nurse Practitioners
- Neonatal Transport Team
- Neonatologist

Neurology

- Neurosurgery
- Stroke – Code Purple Team

Nephrology

- Inpatient Dialysis

Orthopedics

- LRMC Joint Program
- In Patient Facilities

Pediatrics

- General Pediatric Medicine
- Pediatric Inpatient (11 beds)
- Pediatric Emergency Services in Emergency Department
- Pediatric General Surgery
- Pediatric Hospitalist
- Therapy and Rehab Services
- Well Baby Nursery (17 beds)

Pediatric Surgical Specialties

- Orthopedics

- Otolaryngology
- Ophthalmology
- General Surgery

Pulmonary/Respiratory

Rehabilitation & Sports Medicine

- Dedicated Outpatient Facility
- Inpatient and Outpatient Therapies for Adult and Pediatrics
- Physical therapy
- Speech Therapy
- Occupational Therapy
- Therapies for Special Needs Children

Women's Center for Wellness

- Antepartum Testing Area in Labor and Delivery
- Digital Mammography with CAD
- Bone Density (DEXA scan) with LVA
- Breast Ultrasound
- Breast MRI
- Gynecology
- Lactation Services
- 7 Labor and Delivery Suites and 2 OR rooms
- Obstetrics – 2 Monitored Antenatal Beds
- Postpartum Unit (23 beds)

Facility Amenities/

Resources

- Complimentary Valet Parking
- Walking Path/Outdoor Sitting Area
- Nurses On Call-Registered Nurse call center that can answer patient questions
- Wireless Internet Access

95 Judge Tanner Blvd.
Covington, LA 70433
(985) 867-3800
lakeviewregional.com

Beds: 172
Staff: 813
Physicians: 385

Lakeview Regional Medical Center is connected. We have the power of the county's most advanced life-saving technologies. The most qualified team of caregivers. One very well-connected team sharing one focus — your health.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
CODE BLUE	Cardiac Arrest	<ol style="list-style-type: none"> 1. Activate Code Blue. Note the time. 2. Summon help while remaining at the person's side. Shout or yell, if necessary. 3. Send someone to call PBX. Dial 7777 and tell the paging operator, "Code Blue" and where you are—department, floor number, room number or the exact location 4. Begin CPR 5. Send for crash cart
CODE PINK	Infant/Child Abduction	<ol style="list-style-type: none"> 1. When a staff member suspects a missing infant or child they will immediately notify and collaborate with the Director or Manager of the unit. 2. If the alarm rings and there is no evidence of an infant or child with a sensor visible near the location of the alarm, dial 7777 and state Code Pink. The Manager will triage staff from the nursery, L&D, and Mother/Baby unit to cover all 2nd floor exits and assure all visitors remain in patient rooms. 3. All hospital staff are to immediately stop all non critical work and cover all exits
CODE BLACK	Bomb Threat	<ol style="list-style-type: none"> 1. When a bomb threat is received, a second person will immediately notify the nursing supervisor, administrator on-call, security and safety officer. 2. Keep the caller on the phone for as long as possible. Note as much as possible, what you hear in the background, sound of the caller's voice, accent, sex, age, any unusual words or phrases, bomb location, etc. 3. When call is over, complete the bomb threat report. 4. The CEO, COO, or administrator on-call will decide the course of action: <ul style="list-style-type: none"> • Whether or not a code should be announced. • Whether the fire department and police should be notified. • The house supervisor will notify staff to stand by for further instructions.

CODE ORANGE	Hazardous Material Spill	<ol style="list-style-type: none"> 1. Contain and absorb the spill. 2. Tag the spill residue for pickup by environmental services 3. Contact the safety officer and infection control. 4. Complete an Incident or Occurrence report.
CODE GREY	Severe Weather	<p>Upon notification of and impending weather emergency, the administrator on-call will declare that a weather emergency exists for LRMC. PBX Operator will provide support and assistance by activating the call list. Employees must be prepared to move all individuals to a safe area per the departmental plan and move unsecured equipment and hazardous chemicals to a safe area (as time allows). Depending upon the extent of damage and number of injuries, it may be necessary to implement the external disaster plan.</p>
CODE PURPLE	Stroke	<p>Code Purple decision tree and standardized diagnostic order sets are utilized for acute diagnosis of the stroke/TIA patient upon admission in the ER or after discovery on the inpatient side.</p>

CODE RED	Fire/Smoke/Explosion	<p>Know where the fire alarm is, pull alarm to notify Fire Dept. Know where the fire extinguishers are and remember :</p> <p>R—Rescue P—Pull Pin A—Alarm A—Aim C—Contain/Confine S—Squeeze Pin E—Extinguish S—Sweep side to side</p>
CODE YELLOW	Internal/External/ MassCasualty	<p>Any emergency situation during which Lakeview Regional Medical Center expects to receive more patients than they can accommodate at one with regular number of staff.</p> <p>Where to go? To you department. Directors only report to Incident Command Center.</p>
CODE WHITE	Combative Person without a Weapon	<p>For assistance in securing an out-of-control patient or visitor who presents an immediate danger to self or other.</p> <ol style="list-style-type: none"> 1. Dian 7777, advise the PBX operator of the patient or visitor and explain the situation in as much detail as possible. 2. The PBX operator will announce CODE WHITE over the PA system. 3. The House Supervisor/Security determines when enough staff have arrived.
CODE SILVER	Active Shooter or Hostage Situation	<ol style="list-style-type: none"> 1. Call Security at 7777 to report hostage situation. 2. Evacuate if there is an accessible escape route/ 3. Hide out in a place where the shooter is less likely to find you if evacuation is not possible. 4. Remain calm, dial 911, if possible, to alert police to the active shooter's location. 5. Take action against the active shooter as a last resort and only when your life is in imminent danger.



Lee's Summit Medical Center

Awards/Accreditations

- ACR Accreditation in Nuclear Medicine, Ultra Sound, MRI, CT and Mammography
- 2010, 2011 and 2012 top performing hospital for heart attack, heart failure, pneumonia and surgical care according to Joint Commission
- ACTION Registry® – GWTG® – Platinum: NSTEMI
- American Heart Association Get With The Guidelines® – Stroke – Gold Plus
- AHA Target: Stroke Honor Roll – 2011 & 2012
- Joint Commission Certified Primary Stroke Center
- Accredited Chest Pain Center with PCI
- BCBS Cardiac Center of Excellence
- AACVPR Certified Cardiac Rehab Program
- Accredited Clinical Laboratory

Cancer Care

- Chemotherapy
- Oncology Clinic

Cardiology

- Cardiac Rehab (Phase I/III)
- Catheterization Lab
- Clinical Trials
- Telemetry Unit
- Vascular Surgery

Education and Support Groups

- Alzheimers Support Group
- CPR & First Aid
- Lap Band Support Group
- Total Hip and Total Knee Replacement Pre-Op Classes

Emergency Services

- Level III Trauma Center

Gastroenterology

Intensive Care Unit (ICU)

Laboratory

Neurology

- HCA Midwest Neuroscience Institute

Orthopedics

- Spine & Joint Center

Pain Management

Pulmonary and Respiratory Services

Radiology/Imaging Services

- Breast MRI
- CT
- Breast Imaging Center (with digital mammography)
- Coronary Calcium Scoring
- Interventional Procedures
- MRI
- Nuclear Medicine
- Radiology
- Walk-in Mammography Appointments

Rehabilitation

- Aquatic Therapy
- Hand Therapy
- Inpatient
- Lymphedema Program
- Outpatient
- Pediatric Therapy
- Pelvic Floor Program
- Speech Therapy
- Sports Medicine

Sleep Lab

Stroke & TIA Clinic

Surgery

- daVinci Si Surgical Robot with FireFly Technology
- ENT
- General
- Gynecological
- Neuro
- Podiatric (foot)
- Spine
- Urological
- Vascular

Wound Care

Additional Resources

- Free Refreshments and Snacks in the Lobbies
- "Dining on Call" Room Service
- Free Wireless Internet Access
- Post-procedure Meal Tickets for NPO Patients
- Private Rooms

2100 SE Blue Parkway
Lee's Summit, MO 64063
(816) 282-5000
leessummitmedicalcenter.com

Beds: 64
Employees: 425
Physicians: 301

In 2007, Lee's Summit Medical Center opened its new 64-bed, advanced technology hospital in Lee's Summit, Missouri. As a dually-accredited chest pain and primary stroke center, the hospital's highly trained and experienced staff and physicians are ready to meet the healthcare needs of Lee's Summit and surrounding communities.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	Call 333
Code Blue	Cardiopulmonary Arrest	Call 222
Code/NA	Pediatric Cardiac Arrest	No inpatient Pediatric Services Call 222
Overhead Page	Chemical Spill	Call 5720 Environmental Services or contact Facilities/Security. Refer to Safety Data Sheets
Overhead Page	Disaster	Call Operator to initiate Emergency Plan. Senior Administrator or Administrator on call will Activate Emergency Plan.
Overhead Page	Combative Situation	Call 444 – STAT Team
Code Black	Bomb Threat	Call 444 – Code Black
Code Exit	Missing Patient/Elopement	Call 444 – Code Exit with description of patient and what they were last seen wearing
Code Pink	Infant Abduction	Call 444 – Code Pink
Code Silver	Individual with weapon	Call 444 – Code Silver
Code White	Hostage Situation	Call 444 – Code White
Rapid Response	Medical Urgency	Call 444 – Rapid Response



Menorah Medical Center

Ambulatory Surgery Center

- Mid America Surgery Institute

Awards/Accreditations

- IAC Accreditation in Echocardiography
- AACVPR Certified Cardiac Rehab Program
- AASM Accredited Sleep Lab
- ACR Accreditation in Imaging Services
- AHA Get With The Guidelines® – Action Registry – Silver
- AHA Get With The Guidelines® – Heart Failure – Gold Plus
- Accredited Chest Pain Center with PCI
- Blue Distinction Center for Knee and Hip Replacement
- CoC Accredited Comprehensive Cancer Program
- Joint Commission Accredited
- Joint Commission Certified Primary Stroke Center
- MBSAQIP Accredited Bariatric Surgery Program
- National Accreditation Program for Breast Centers

Breast Center

- 3D Ultrasound
- Breast Health Nurse Navigator
- Digital Mammography

Cancer Care

- Breast Cancer Prevention Program
- CyberKnife®
- Genetic Counseling
- High Dose Rate (HDR) Brachytherapy
- Infusion
- Inpatient Specialty Unit
- Lung Cancer Screening Program
- Lymphedema Therapy

- Medical Oncology
- Radiation Oncology

Cardiology

- Catheterization Labs
- Cardiac Testing Center
- Cardio Pulmonary Rehabilitation
- Congestive Heart Failure Clinic
- Cardiovascular Surgery
- Electrophysiology Lab
- Telemetry Unit
- TIA Clinic

Education and Support Groups

Emergency Services

- Dual certified – Accredited Chest Pain Center and Primary Stroke Center

Family Birthing Center

- LDRP Suites
- Neonatal Intensive Care Unit
- Neonatal Nurse Practitioners
- Perinatologist (on-call)

Gastroenterology

- Endoscopic Ultrasound (EUS)
- SpyGlass Direct Visualization System

Intensive Care Unit (ICU)

Joint and Spine Care

Laboratory

Neurology

- EEG and AEEG Monitoring
- Epilepsy Center
- Pediatric Neurology

Orthopedics

- Joint and Spine Center
- Joint and Spine Nurse Coordinator

Pain Management

Pulmonary and Respiratory Services

Radiology/Imaging Services

- CT (64 slice)
- Interventional Procedures
- Breast Imaging Center
- MRI (1.5 Tesla, wide bore)
- Nuclear Medicine
- PET CT
- Ultrasound
- Radiology

Rehabilitation

- Inpatient Rehabilitation Hospital
- Outpatient Therapy
- Speech Therapy

Sleep Lab

Surgical Services

- Bariatric Surgery
- da Vinci® Robotic Surgery
- Specialty equipped surgical suites, including those for open-heart surgeries

Vascular Lab

Women's Services

- Breast Center
- Gynecology Oncology
- Obstetrics/Gynecology
- Women's Heart Health
- Women's Imaging
- Women's Services Unit

Additional Resources

- Complimentary Valet Parking
- "Dining on Call" Room Services
- Family meeting rooms
- Free Wireless Internet Access
- Patient Advocate
- Walking trail surrounded by beautiful gardens and fountains

5721 W. 119th Street
Overland Park, KS 66209
(913) 498-6000
menorahmedicalcenter.com

Beds: 158
Employees: 846
Physicians: 610

Menorah Medical Center is a full-service, acute-care hospital located on the corner of 119th and Nall in Overland Park. The hospital serves our community's healthcare needs by providing compassionate care and some of the most advanced treatment options available in the Kansas City area. Menorah has a medical staff with more than 600 physicians covering the spectrum of specialties, and offering exceptional experiences and extraordinary medicine for adults, newborns, children and teens. Menorah was the first hospital in Johnson County dual-certified as an accredited chest pain center and certified primary stroke care center.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire (Refer to your Red Book)	Close all doors Evacuation would be ordered by Security or an administrator and would first move laterally through the nearest fire doors If evacuation becomes necessary, the charge nurse on each unit should obtain a list of patients to present to the Administrative Representative in the "Safe Area"
Code Blue	Medical Emergency (Refer to your Red Book)	Dial 3333, tell the operator location of code blue, let the operator hang up first Begin CPR Respond with department crash cart to the code blue location.
Code Orange	Hazardous Material/ Chemical Spill (Refer to your Red Book)	C Contain the chemical spill L Look up the MSDS 1-800-451-8346 E Provide Emergency care A Alert Security x7777 and EVS x6400 N Notify the supervisor.
Code Assist	Civil Disturbance (Refer to your Red Book)	Call for help Dial 7777, tell the security officer location of code stat team Wait for help to arrive.
Code Black	Bomb Threat (Refer to your Red Book)	Keep the person on the phone as long as possible. Have another staff member call security at 7777 to report bomb threat. Follow security's instructions.
Code Pink	Infant Abduction (Refer to your Red Book)	Check department for unauthorized personnel. Be alert for anyone carrying an infant or an item large enough to conceal an infant. Staff should stand by all stairwells and elevators and be alert for anyone or anything suspicious. If you see a suspicious individual, maintain visual contact with the person Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building. Keep yourself safe at all times. Call Security at 7777 to clear them for exit. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.
Code Silver	Active Hostage or Shooter Situation	Call Security at 7777 to report hostage situation. Check department for unauthorized personnel. If you see a suspicious individual, maintain visual contact with the person. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building. Keep yourself safe at all times Call Security at 7777 to clear them for exit. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.



Overland Park Regional Medical Center

Acute Hemodialysis

Ambulatory Surgery Centers

- Heart of America Surgery Center
- Overland Park Surgery Center
- Surgicenter of Johnson County

Awards/Accreditations

- Department of HHS Silver Medal
- Midwest Transplant Network Silver Medal of Honor
- 2010 top performing hospital for for heart attack, heart failure, pneumonia and surgical care according to Joint Commission
- National Accreditation Program for Breast Centers
- BCBS Center of Distinction for Knee & Hip Replacement Surgery
- Joint Commission Certified Primary Stroke Center
- ACTION Registry® – Get With The Guidelines® – Platinum: NSTEMI
- American Heart Association Mission: Lifeline® – Silver
- American Heart Association Get With The Guidelines® – Stroke – Silver Plus
- American College of Surgeons Level II Trauma Center
- Accredited Chest Pain Center with PCI
- American Association of Blood Banks (AABB) Accreditation
- Accredited Clinical Laboratory
- Organ Donation Medal of Honor
- NLC Excellence in Donation silver medal
- American Academy of Sleep Medicine (AASM)

Blood Bank

Cancer Care

- Chemotherapy/Infusion Clinic
- Lymphedema Therapy
- Oncology Clinic

Cardiology

- Catheterization Labs

- Cardiac Rehabilitation
- Cardiothoracic Surgery
- Endovascular Lab
- Heart Surgery
- Telemetry Unit
- Cardiac Angiography

Diabetes/Wound

- Advanced Wound Care Center
- Diabetes Center
- Education Programs
- Hyperbaric

Education and Support Groups

- Adult Monthly Seminar Programs
- Prenatal Community Education Classes

Emergency Services

- Level II Trauma Center

Gastroenterology

- Joint Replacement Program
- Human Motion Institute
- Joint Program
- Pediatric/Adolescent Services
- Sports Medicine

Neonatal Intensive Care Unit

- Level III NICU
- Family Cam
- Neonatal Nurse Practitioners
- Neonatologist
- Pediatric Surgery
- Private Rooms - Family Centered Focused
- Social Services

Neurology/Neurosurgery

Intensive Care Unit

Laboratory

Pulmonary and Respiratory Services

Radiology/Imaging Services

- CT (64 slice)
- Interventional
- Breast Imaging Center (with digital mammography)

- MRI (including breast and cardiac)
- Nuclear Medicine
- Radiology
- Ultrasound

Rehabilitation

- Balance/Vestibular Program
- Hand Specialty Program
- Lymphedema Therapy
- Occupational, Physical & Speech Therapy
- Pelvic Floor Program
- Sports Rehab

Sports Medicine

- Adolescent/Adult Orthopedics
- Concussion Management Program
- Therapeutic Sports Programs

Sleep Lab/Sleep Disorders Center

Women's Center

- Advanced Infertility
- Gynecologic Oncology
- Gynecology
- Neonatal Intensive Care Unit
- Obstetrics
- LDR Suites
- Postpartum Unit
- 3 C-Section Rooms
- Dedicated Antepartum Unit
- On-site Perinatologist
- Urogynecology
- Women's Heart Health
- Women's Imaging

Additional Resources

- Private Rooms
- Complimentary Valet Parking
- "Dining on Call" Room Services
- Family Meeting Rooms
- Landscape Excellence Award from City of Overland Park
- Sleeping Arrangements for Overnight Support Companions
- Wireless Internet Access

10500 Quivira Road
Overland Park, KS 66215
(913) 541-5000
oprnc.com

Beds: 350
Employees: 1,150
Physicians: 363

Since its founding in 1978, Overland Park Regional Medical Center has grown to reflect the changing needs of the community it serves. Located at I-435 and Quivira Road in Overland Park, Kansas, this acute care hospital offers the only nationally accredited Level II Trauma Center and Level III Neonatal Intensive Care nursery in Johnson County. In 2012, Overland Park Regional broke ground on a historical \$110-million hospital expansion. Our renovations, which will be complete by the end of 2014, include a new patient tower and a state-of-the-art Emergency Department and Trauma Center.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Adam	Child Abduction	Assist in search- man all exits, entrances and stairwells
Code Blue	Cardiac / Respiratory Arrest	Alerts appropriate staff to assist (Code Blue Team)
Code Blue Adam	Pediatric Code	Alerts appropriate staff to assist (Code Blue Team)
Code Exit	Patient Elopement	Assist in search – overhead description of missing person – man all exits, entrances, elevators, and stairwells.
Code Grey	Tornado Watch/Warning	A watch warrants that blinds and drapes are closed. A Tornado Warning requires that Ambulatory patients, visitors and non-essential personnel be moved to the Materials Management Department. Emergency Department personnel should move into the ER Nurses Station provided they have no critical patients. Respiratory Therapy should be notified of portable oxygen needs. All other remaining patients should be moved into the hallway. All doors should be closed.
Code Ice	Post Arrest Therapeutic Hypothermia	Alerts appropriate staff to assist with this patient's care.
Code Orange	Hazardous Materials Incident Spill	Alerts EVS and Security to clean up spill.
Code Pink	Infant abduction (newborn-30 days old)	Assist in search – overhead description – man all exits, entrances, elevators and stairwells. Search large bags, purses, coats etc
Code Red	Fire/Smoke/Explosion	Know where the fire alarm is, pull alarm to notify Fire Dept. Know where the fire extinguishers are located.
Code Seven	Bomb threat (verbal, electronic or telephone)	Assist with search. Looking for suspicious items or areas
Code Silver	Active Violent Intruder on Campus/in building	Do not go to the area to help. Allow Security and OP police department to investigate. Listen for further instructions.
Code SRT	Security Response Team Activation	Security assisting employees/department with emergent situation.
Code STEMI	ST elevated Myocardial Infarction	Alerts appropriate staff to assist in this patient's care.
Code Stroke	Emergent Stroke Patient	Alerts appropriate staff to assist in this patient's care.
Code Surge	Sudden influx of patients	Alerts the hospital and employees to be ready for influx of patients. Report to the charge nurse for further instruction.
Code White	Hostage Situation	Do not go in this area. Allow Security and OP Police Dept to investigate. Listen to further instruction.
Code Orange	Hazardous Materials Incident Spill	Alerts EVS and Security to clean up spill.



Rapides Regional Medical Center

Awards/Accreditations

- ABB Lab Accreditation
- Louisiana Hospital Award
- TJC Accredited
- Level II Trauma Center
- Louisiana Quality Award – Platinum Level
- 100 Top Hospitals – Cardiovascular
- Stroke Certification
- GIFT Certified
- US News & World Report BEST Hospital
- Consumer Choice Award
- TJC Top Performer

Allergy/Immunology

Cardiology

- Chest Pain Center
- 4 Cath Labs
- Cardiac Rehabilitation
- Cardiovascular Surgery
- Stroke Center of Excellence
- Electrophysiology Lab
- Telemetry Unit (140 beds)
- Vascular Surgery
- Nuclear Stress Testing
- Calcium Scoring
- Echocardiology

Diagnostic Imaging Services

- Diagnostic Imaging Services
- CT (64 slice)
- DEXA
- Interventional Procedures
- Mammography (Digital)
- MRI
- Nuclear Medicine
- Radiology
- Ultrasound

Patient Education and Support Groups

- Adult Seminar Programs
- CPR – First Aid
- Cancer Support
- Exercise Classes – Health Club
- Sitter

- Expectant Parent Classes
- Smoking Cessation
- Look Good, Feel Better
- Variety of support groups

Emergency Services (26 beds)

- Adult Emergency Room
- Pediatric Emergency Services
- Trauma Services

Gastroenterology

- Hematology/Oncology
- Outpatient Infusion Center
- Radiation Oncology
- Surgical Oncology
- Trilogy

Infectious Diseases

Adult Critical Care

- Medical ICU (26 beds)
- Dedicated Surgical ICU (15 beds)
- Intensivists

Laboratory

- Newborn/NICU
- Newborn Nursery (32 beds)
- Newborn Assessment Clinic
- Level III Regional NICU (34 beds)
- Neonatal Nurse Practitioners
- Neonatologists
- Perinatologists

Neurology

- Neurosurgery

Nephrology

- Dialysis Center (4 beds)

Orthopedics

- Joint Replacement

Pain Management

Pediatrics

- General Pediatric Medicine (19 beds)
- Pediatric Intensive Care Unit (6 beds)
- Pediatric Hospitalist
- Pediatric Intensivist
- Acute Care Pediatric Nurse Practitioner
- Pediatric Sedation Services
- Pediatric Bronchoscopy Services

- Pediatric Intensive Care Unit (6 beds)
- Pediatric Hospitalist
- Pediatric Intensivist
- Acute Care Pediatric Nurse Practitioner
- Pediatric Sedation Services
- Pediatric Bronchoscopy Services

Pediatric Specialty Clinics

- Cardiology
- Critical Care
- Dermatology
- Developmental Clinic
- Emergency
- Gastroenterology
- Human Genetics
- Hematology/Oncology
- Infectious Diseases
- Intensive Medicine
- MDA Clinic
- Neonatology
- Neurology
- Orthopedics
- Ophthalmology
- Pulmonary
- Reproductive Endocrinology

Primary Care

- Hospitalists
- After Hours/Urgent Care

Rheumatology

- Respiratory
- Pediatric Pulmonology
- Stress Testing
- Pediatric Sleep Studies
- OP Pulmonary Function

Surgery

- Day Surgery
- 17 OR Suites
- 2 Urology Suites
- Separate Surgical ICU
- Separate Women's & Children's Surgery Suites
- Comprehensive General and Minimally Invasive Services
- Trauma Surgeons

Surgicalists

Surgeons:

- Cardiovascular Surgery
- Colon/Rectal
- ENT
- Gastroenterology
- General
- Gynecology
- Neurosurgery
- Oncology
- Ophthalmology
- Oral
- Orthopedic
- Plastic & Reconstructive
- Urology

Therapy Services

- Inpatient Occupational Therapy
- Inpatient Physical Therapy
- Inpatient Speech Therapy

Women's Services

- Antepartum Testing Area
- Fertility
- Gynecology
- Lactation Center
- Labor and Delivery Suites (10 beds)
- Obstetrics
- Perinatology
- Postpartum Unit (34 beds)
- Bilirubin Clinic
- Separate Women's & Children's Surgery Suites

Wound Care

Facility Amenities/Resources

- Complimentary Parking (Valid)
- Family Meeting Rooms
- Patient Advocate
- Private Rooms
- Wireless Internet Service
- Pastoral Services
- Chapel
- Cafeteria
- Post Office

211 Fourth St.
Alexandria, LA 71301
(318) 769-3000
rapidesregional.com

Beds: 325
Staff: 1660
Physicians: 250

Founded in 1903 on the banks of the Red River in Alexandria, Louisiana, Rapides Regional Medical Center represents a proud heritage of compassionate healthcare services coupled with the most advanced technology to date. With a continued emphasis on progressive care, Rapides Regional has grown to meet the continually changing needs of our patients and the rapidly advancing technology of modern healthcare.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	Follow “ <i>RACE</i> ”: <i>Rescue, Alarm, Contain, Extinguish</i> Fire Extinguishers – Remember “ <i>PASS</i> ”: Pull the pin, Aim, Squeeze, and Sweep.
Code Pink	Infant Abduction	<ul style="list-style-type: none"> • Contact the PBX operator at 55 and tell them to announce Code Pink and the area. • The PBX operator will announce “Code Pink,” the location, description of the infant/child and description of suspect, if available, three (3) times. • Nursing staff should question the parents of the infant suspected to be missing as to other possible locations of the child within the facility. • Security will immediately contact police and request they be dispatched via phone. • Security will conduct an immediate, expanded search of the facility along with any other needed staff. Should additional manpower be needed, a “Code 13” will be called. • Unit Staff will protect the crime scene (the area where the abduction occurred) in order to preserve any forensic evidence for subsequent collection by law enforcement officials. • Nursing staff will move the parents of the abducted child to the W2 Conference Room and instruct the nurse assigned to the infant to accompany them at all times. Protect them from media interference. • The charge nurse should brief all unit staff, and then have nurses explain the situation to the other parents on the floor.
Code Gray	Severe Weather	<ol style="list-style-type: none"> a. Employees, upon hearing this announcement, are to report to their specific work areas. b. All blinds are closed over windows. c. All patients are moved away from windows and closer to consoles. d. All objects are removed from window ledges. e. Extra blankets, pillows and towels are provided to the patients for extra coverage. f. Evacuate the following areas: <ul style="list-style-type: none"> • The entire atrium of Rapides Women’s and Children’s Hospital (RWCH). • The Courtyard Cafeteria and dining area in the main hospital. • The sky bridge between the main hospital and Rapides Women’s and Children’s Hospital. • The sky bridge between the parking garage and the Medical Terrace Building. • The sky bridge between the new parking garage and Rapides Heart Center. g. Reassure all persons from the evacuated areas. Ask them to remain inside and away from the windows. h. Wait for further instructions via overhead announcements.
Code Orange	Bomb Threat	<ol style="list-style-type: none"> 1. If you receive a telephone bomb threat... <ol style="list-style-type: none"> a. Do not hang up. b. Remain calm. If possible, without alerting the caller, notify another person of the call so they may either monitor or notify the PBX operator

CODES	DEFINITION	PROCEDURE
		<p>that the call is in progress.</p> <p>c. Try to prolong the conversation and get as much information as possible.</p> <p>d. Note what you hear. Are there background noises, such as music, voices or cars?</p> <p>e. How does the caller's voice sound? Any accent? What gender? What age? Note any unusual words or phrases?</p> <p>f. Does the caller seem to know about the medical center? How is the bomb location described? Does the caller use a person's name? Does the caller give his/her name?</p> <p>2. When the call is over, complete the bomb threat checklist immediately</p> <p>3. Then dial 55 and report a bomb threat. Give the PBX operator all the information you collected on the checklist. Identify yourself</p> <p>4. After this is done, notify your supervisor. Then stand by for further instruction.</p> <p>5. The PBX operator will announce "Code Orange" and the location three (3) times on the overhead paging system.</p> <p>6. Security will respond, assess the situation and notify police.</p> <p>7. Security, Engineering, Transportation and the PBX operator will shut off their radios.</p> <p><u>If a Bomb or Suspicious Item is Discovered</u></p> <p>1. Leave it untouched and secure the area until police arrive.</p> <p>2. Go to a telephone. Dial 55 and report the suspicious item. The PBX operator will call Security, which will then notify police of the situation.</p> <p>3. Do not evacuate unless you are directed to do so.</p>
Code 13	Additional Manpower is Needed	<p>1. Dial 55 and advise the PBX operator of the patient location and explain the situation in detail. If the situation cannot be handled with available staff, inform the PBX operator.</p> <p>2. The PBX operator will announce "Code 13" and the location three (3) times.</p> <p>3. Security and alerted personnel will respond to the Code 13 location and use hospital approved Progressive Management Aggressive Behavior techniques to assist staff in controlling the situation.</p>
Plan D	External Disaster	Follow Emergency Preparedness Plan
Code Purple	Stroke Team	<p>1. Dial 55 and request overhead announcement of "CODE PURPLE," the unit name and room number.</p> <p>2. The PBX operator will announce "CODE PURPLE" and location three (3) times.</p> <p>3. Designated staff will respond with proper equipment.</p> <p>Following the incident, ensure completion of the code documentation.</p>
Code Silver	Active Shooter	<p><u>Evacuate</u></p> <p>If there is an accessible escape path, attempt to evacuate the premises. Be sure to:</p> <p>a. Have an escape route and plan in mind</p> <p>b. Evacuate regardless of whether others agree to follow</p> <p>c. Leave your belongings behind</p> <p>d. Help others escape, if possible</p>

CODES	DEFINITION	PROCEDURE
		<p>e. Prevent individuals from entering an area where the active shooter may be</p> <p>f. Keep your hands visible</p> <p>g. Follow the instructions of any police officers</p> <p>h. Do not attempt to move wounded people</p> <p>i. Call 911 when you are safe. If possible, employees should call “0” stat to inform the PBX operators to activate Code SILVER. The intent is for the employee to give as much information to the PBX operator as possible so they can dispatch security and call 911 to the scene immediately.</p> <p><u>Hide out</u></p> <p>If evacuation is not possible, find a place where the active shooter is less likely to find you. Your hiding place should:</p> <p>a. Be out of the active shooter’s view</p> <p>b. Provide protection if shots are fired in your direction (i.e., an office with a closed and locked door)</p> <p>c. Not trap you or restrict your options for movement</p> <p>d. To prevent an active shooter from entering your hiding place:</p> <p>(1) Lock the door</p> <p>(2) Blockade the door with heavy furniture</p> <p>e. If the active shooter is nearby:</p> <p>(1) Lock the door</p> <p>(2) Silence your cell phone and/or pager</p> <p>(3) Turn off any source of noise (i.e., radios, televisions)</p> <p>(4) Hide behind large items (i.e., cabinets, desks)</p> <p>(5) Remain quiet</p> <p><u>If evacuation and hiding out are not possible:</u></p> <p>a. Remain calm</p> <p>b. Dial 911, if possible, to alert police to the active shooter’s location</p> <p>c. If you cannot speak, leave the line open and allow the dispatcher to listen</p> <p><u>Take action against the active shooter. As a last resort, and only when your life is in imminent danger, attempt to disrupt and/or incapacitate the active shooter by:</u></p> <p>a. Acting as aggressively as possible against him/her</p> <p>b. Throwing items and improvising weapons</p> <p>c. Yelling</p> <p>d. Committing to your actions</p>
Code C	Emergency C-Section	<p>1. Dial 55 and request overhead announcement of “CODE C,” in Labor and Delivery.</p> <p>2. The PBX operator will announce “CODE C, Labor and Delivery” three (3) times.</p> <p>3. Designated staff will respond with proper equipment.</p> <p>Following the incident, ensure completion of documentation.</p>
Activate Trauma Level 1, 2	Critical Patient in the ED	<p>1. Dial 55 and activate level 1 full trauma activation or level 2 partial trauma activation.</p> <p>2. The PBX operator will announce “Activate level 1 Full Trauma” or “Activate level 2 Partial Trauma.”</p>

CODES	DEFINITION	PROCEDURE
		<p>3. The PBX operator will send out a group page to page staff that are not in the hospital at all times.</p> <p>4. Designated staff will respond to the Emergency Department with proper equipment.</p>
STAT Team/Dr. Quickstep/Dr. Alert	Cardiac Arrest/Medical Emergency	<p>1. Dial 55 and report Dr. Quick Step or Dr. Alert and the location.</p> <p>2. The PBX operator will announce “Dr. Quick Step” or “Dr. Alert” and location three (3) times.</p> <p>3. Designated staff will respond with proper equipment.</p> <p>Following the incident, ensure completion of the code documentation. Exchange the “used” emergency cart for a sealed cart.</p>
Code STEMI-ED	Cardiac Emergency (STEMI) in ED	<p>1. Dial 55 and request overhead announcement of “CODE STEMI-ED.”</p> <p>2. The PBX operator will announce “CODE STEMI-ED” three (3) times.</p> <p>3. Designated staff will respond to the Emergency Department</p> <p>Following the incident, ensure completion of documentation.</p>
Spills	Hazardous Spill	<p>A hazardous spill is defined as the spillage of a substance which is likely to cause unknown effects, injury, illness or harm to the environment. If a large spill (or spill of more than 5 mil. of cytotoxic drug occurs), the Safety Officer must be notified.</p> <p><u>Initial Response</u> Notify everyone in the area that a spill has occurred. Call Security at ext. 5063 to report the spill. Obtain a copy of the Material Safety Data Sheet (MSDS) referring to the spilled substance.</p> <p><u>Secondary Response</u> Assist those who may have been contaminated, <i>only</i> if your exposure is unlikely. Prepare to assist with the evacuation of the spill area, if needed.</p> <p><u>Event/Follow-up</u> Complete an occurrence report. Send any individuals who may have been exposed for medical treatment. Treat patients following decontamination.</p> <p><u>Mercury Spill</u> Mercury spills shall be cleaned immediately. Mercury spill kits are to be in all areas where the product is in use.</p> <p><u>Small Spills</u> Small spills (less than a gallon of non-cytotoxic drug) may be cleaned by departmental personnel following MSDS manual guidelines.</p> <ul style="list-style-type: none"> • Block off a 6-foot radius around the center of the spill. • Check your clothing and footwear for mercury debris. • Remove contaminated footwear at the edge of the spill site. • Follow the spill kit instructions. • Saturate all cracks in the flooring to suppress out of sight droplets. • Begin spill clean-up. • Wipe shoes and place all materials used in clean up in double red bags for disposal. • Complete an occurrence report. <p><u>Large Spills</u> A large spill is defined as more than 5 mil. of a cytotoxic drug or more</p>

CODES	DEFINITION	PROCEDURE
		<p>than a gallon of noncytotoxic substance. Call the Safety Office at <i>ext. 7105</i> prior to attempting a clean-up.</p> <p><u>Radioactive Spill</u></p> <p>The following instructions are applicable to areas where radioactive material is not routinely used. If a spill occurs and the identity or activity of the radioactive material is unknown, contact the PBX operator at 55.</p> <p><u>Initial Action</u></p> <ol style="list-style-type: none"> 1. Contact the PBX operator at 55 to notify them of the spill and give them the location. The PBX operator will in turn notify Security. 2. Notify all persons not involved in cleaning up the spill to vacate the room at once. 3. Keep the number of persons dealing with the spill to a minimum. 4. Confine the spill immediately. Use protective gloves and absorbant material to keep liquid spills confined. Contain the spill by working from the outside limit of the spill toward the center of the spill. 5. The Radiation Safety Officer (RSO) will be notified. 6. Decontamination will be completely under the supervision of the RSO and survey readings will be documented. 7. RSO will survey the extent of the contamination and approve that the area and personnel are decontaminated. <p><u>Nuclear/Chemical Contamination Description</u></p> <p>An emergency hazardous material disaster within the community for which the facility is called upon to provide support for decontaminating and treating victims. Refer to the Disaster Response Plan for guidance.</p>



The Regional Medical Center of Acadiana

Awards/Accreditations

- Joint Commission
"Top Performer on Key Quality Measures"
- "A" Grade in Leapfrog Group Hospital Safety Scorecard
- Cycle II Chest Pain Center Accredited - Society of Chest Pain Centers
- Top 100 in the Nation - Major Cardiac Surgery
- Top 10% the State - Cardiac Care
- Top 100 in the Nation - Coronary Bypass Surgery
- #1 in the Market - Vascular Surgery (Source: CareChex.com)
- Patient Safety Excellence Award - Healthgrades
- Capstone Quality Award
- American College of Radiology Accreditation - Ultrasound, MRI, Nuclear Medicine, CT

Cardiovascular

- Heart Institute (Dedicated CV Center)
 - Dedicated Hybrid OR
 - Dedicated CV OR
 - Dedicated CV Recovery Unit
 - Dedicated CV ICU
 - Dedicated CV Unit
- 3 Cath Labs
- Mumuk Clinic

Cardiac Rehabilitation

- Cardiovascular Surgery
- Endovascular Services
- Telemetry Unit (39 beds)
- Transcatheter Aortic Valve Replacement (TAVR)
- Vascular Surgery
- Open Heart Surgery
- Cardiopulmonary Services
- Coronary Angiography
- Right & Left Heart Catheterization
- Aortography
- Arteriography
- Intravascular Ultrasound
- Coronary Stenting
- Coronary Atherectomy
- Percutaneous Transluminal Coronary Angioplasty
- Percutaneous Transluminal Angioplasty
- Peripheral Stenting
- Carotid Artery Stenting
- Distal Protection Devices
- Pacemaker/ICD Implantation
- Cardiac Resynchronization Therapy
- IVC filter
- Endovascular Aneurysm Repair
- Access to CT Angiography
- Limb-Salvage Program

Critical Care

- SICU / MICU (11)
- CV ICU (6)

Diagnostic Imaging Services

- 64-Slice CT
- Interventional Procedures
- MRI
- Nuclear Medicine
- Ultrasound
- Picture Archiving System
- ACR Accreditation

Emergency Services

- Adult Emergency Dept.
 - Level II (14 beds)
- Cycle II Chest Pain Center Accreditation

Gastroenterology

- GI Lab

Hospitalist Program

- Hyperbaric Medicine
 - 3 Chambers

Laboratory

Neuroscience Services

- Neurology
- Neurosurgery (Minimally-Invasive Spine Surgery)
- Certified Concussion Management

Nephrology

- Dialysis Unit

Orthopedics

- Joint Replacement

Shoulder Replacement

- Arthroscopic procedures
- Ortho Trauma
- Ankle Replacement
- Sports Medicine Program
- Concussion Management

Pulmonary/Respiratory

- Comprehensive Pulmonary Services

Rehabilitation

- 9-bed Inpatient Unit
- Outpatient Therapy
- Physical, Occupational & Speech Therapy
- Multidisciplinary Team Approach / Cooking/ Advanced ADLs
- Wound Care-Related Therapy
- Long-Term Acute Care Unit

Surgery

- 6 suites
- Comprehensive General and Minimally Invasive Surgical Services
- Hybrid CV OR (Heart Institute)
- CV OR (Heart Institute)

Facility Amenities/Resources

- Business Center for families and guests (Complimentary computer and Wi-Fi access)
- Gift Shop

2810 Ambassador Caffery Parkway
Lafayette, LA 70506
(337) 981-2949
OurNameIsRegional.com

Beds: 128
Staff: 500+
Physicians: 423

The Regional Medical Center of Acadiana is part of The Regional Health System of Acadiana, which also includes Women's & Children's Hospital, a campus of The Regional Medical Center of Acadiana. The two complementary facilities have a total of 238 licensed beds, 51 NICU beds and 45 bassinets. Affiliated healthcare facilities in The Regional Health System of Acadiana include: The Elaine M. Junca Women's Imaging Centre and Lafayette Surgicare.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire Response	CODE RED NOTIFICATION * Dial 1111 * Say "CODE RED + location" * Fire Pull Station Rescue 1. Remove patient, visitor, self from source 2. Leave lights on 3. Leave windows closed 4. Close door
Code Green, Emergency Management	Evacuation	Notification and Response * Stated 3 times over PA system * DON'T PANIC * Know what to take * Help with patients if assigned * Meet on grassy area between hospital and apartment complex
Code Blue	Cardiopulmonary Arrest	1. Dial 1111, say "Code Blue + location" 2. Under 12 yrs., say "Pedi Code Blue" + location" 3. Assigned response team is activated 4. Floor personnel should bring the unit code cart to the patient's room. ER will bring an additional pediatric cart in response to Pedi Code Blue
Code Yellow	Disaster – Mass Casualty	Categories * Code Yellow Alert * Code Yellow Implement * Code Yellow Drill
Code White	Violence, Hostage Situation	1. Call for help 2. Dial 4444, tell the security officer location of code stat team 3. Await for help to arrive
Code Black	Bomb Threat	Receiving Threat: 1. Remain calm, question caller, and listen for background sounds 2. Signal coworker 3. Coworker calls Operator 4. Fill out report (write information down as soon as possible) Search Procedure: 1. Radio silence, minimal use of beepers, phones 2. Do not publicize 3. Search public area first 4. Search Dept/Unit thoroughly 5. Directors report to Control Center 6. Never touch a suspicious object, call ext 1105
Code Orange	Biohazard Contamination	Agent Classification * Signal N = Nuclear * Signal B = Biological * Signal C = Chemical

CODES	DEFINITION	PROCEDURE
Code Pink	Infant/Child Abduction	1. Dial 1111 and say "Code Pink", (age and sex of child)" 2. Notify Administrator on call, Safety Officer & Lafayette Police Dept 3. Secure & search your area including exits. Exits should be monitored
Code Gray	Severe Weather	Categories * Tornado Warning * Hurricane Tornado Warning * "Code Gray Tornado Implement" announced over PA * Be prepared to use emergency equipment * Don't use elevators * Move patients, visitors to inner hallways away from windows Hurricane * Stage 1 Preparatory - Hurricane 500 miles out Strategic Planning (Equipment, Supplies and Staffing) * Stage 2 Implement - Hurricane 150-200 miles out "Code Gray Hurricane Implement" Announced over PA Employee Assignment
Code Silver	Active shooter and/or hostage taken in hospital or on RMCA campus.	Remain calm, seek protection dial 1111 and say Code Silver.
Code Tan	Internal Disaster	Categories * Communication Failure Computer * Utilities Failure Phones Water Sewer



Research Medical Center

Awards/Accreditations

- Surgicenter of Kansas City

Awards/Accreditations

- Organ Donation Silver Medal of Honor
- IAC Echo Lab Accreditation
- MO State Hospital Engagement Network participant
- National Accreditation Program for Breast Centers
- Joint Commission Certified Advanced Heart Failure Center
- Joint Commission Certified Primary Stroke Center
- ACTION Registry®
- GWTG® – Platinum: STEM & NSTEMI
- AHA GWTG® – Heart Failure – Gold Plus
- AHA GWTG® – Stroke – Gold Plus
- AHA Target: Stroke Honor Roll
- AHA Mission: Lifeline® – Bronze
- Bronco Award for the Kidney Transplant Program: National Learning Congress
- "Missouri Excellence in Safe Care" Award
- Accredited Comprehensive Cancer Program
- Accredited Radiology Program
- Level I Trauma Center
- Cigna LifeSource Transplant Network Designation
- Accredited Vascular Lab Cycle II
- Accredited Chest Pain Center with PCI
- AACVPR Certified Cardiac Rehab Program
- BCBS Cardiac Center of Excellence
- American Assoc. of Blood Banks (AABB) Accreditation
- Accredited Clinical Laboratory

Burn Center

- Grossman Burn Center
- 8-Bed Unit
- Acute and Reconstructive

Surgical Care

- Psychological Counseling
- Rehabilitation

Cancer Care

- Brachytherapy for Prostate and Gynecological
- Breast Cancer Prevention Program
- Breast Center
- CAPRES (Cancer Assessment and Risk Evaluation)
- Infusion Suite
- Linear Accelerators for Image-Guided, Intensity Modulated Radiation Therapy
- Lung Cancer Clinic with EBUS diagnostics
- MammoSite® Radiation Therapy
- Midwest Gamma Knife® Center
- MRI Spectroscopy
- NABCC Certified
- Respiratory-Synchronized Radiotherapy

Cardiology

- Catheterization Labs
- Anticoagulation Clinic
- Cardio Pulmonary Rehab
- Cardiovascular Surgery
- Clinical Trials
- Congestive Heart Failure Clinic
- Electrophysiology Lab
- Endovascular Lab
- Telemetry Unit

Chemical Dependency

Clinical Pastoral Education

Diabetes/Wound

- Wound Care
- Diabetes Center
- Education Programs

Education and Support Groups

- Prenatal Classes
- Stroke 411

Emergency Services

- Level I Trauma Center
- Regional Hand Center

Primary Stroke Center

Gastroenterology Laboratory

- Intensive Care Unit
- 18 medical, 18 surgical beds

Liver & Pancreas Institute of Kansas City

Midwest Neuroscience Institute

- Center for Facial Pain
- Center for the Relief of Pain
- Certified Primary Stroke Center
- Certified Neuroscience Registered Nurses
- Gamma Knife® Radiosurgery
- Neuro-Interventional Radiology
- Neurosurgery
- TIA Clinic

Neonatal Intensive Care Unit

- Level III NICU
- Neonatal Nurse Practitioners
- Neonatologist

Orthopedics

- Joint Camp
- Midwest Spine Care

Pain Management

Physician Residency Program

Pulmonary and Respiratory Services

Radiology/Imaging Services

- CT
- Interventional Procedures
- Breast Imaging Center (with digital mammography)
- MR Elastography
- MRI
- Nuclear Medicine
- PET/CT
- Radiology
- Ultrasound

Rehabilitation

- Inpatient

Research College of Nursing

Research Medical Center Brookside Campus

- 24/7 Emergency Department
- Complete outpatient services

Research Psychiatric Center, a Campus of Research Medical Center

- 100-bed inpatient facility
- Recipient of the 2012 Missouri Quality Award

School of Nuclear Medicine Technology

School of Radiological Technology

Surgical Services

- Dedicated Vascular OR Suite
- Minimally Invasive Procedures including Robotic Surgical System

Transplant Institute

- Dedicated Unit
- Region's Only Simultaneous Pancreas/Kidney Transplant
- Program at Private Hospital

Volunteers

- Junior volunteer program
- The Service Auxiliary

Women's Services

- Fertility and Family Planning
- High-Risk Obstetrics
- LDR Suites
- Postpartum/Gynecology Unit

Additional Resources

- Assistance with Overnight Accommodations for Patient
- Support Companions
- Covered Parking
- Family Meeting Rooms
- Free Wireless Internet Access
- Patient Advocate
- All Private Rooms
- VIP Patient Rooms

2316 E. Meyer Blvd.
Kansas City, MO 64132
(816) 276-4000
researchmedicalcenter.com

Beds: 590
Employees: 2,200
Physicians: 536

Founded in 1886 by German physicians, Research Medical Center is one of Kansas City's most comprehensive hospitals. Over the past century, the institution has built a tradition of serving residents in Kansas City and a 150-mile surrounding region with high-quality patient care and advanced technology. Research has completed more than \$120 million in capital improvements, renovations and expansions, including a new lobby and admitting area, a renovated and expanded Cancer Center and Women's Center, construction of all private patient rooms and reconstruction of the Emergency Department, plus radiology upgrades, an electrophysiology lab in cardiology and unit renovations on the 5th and 6th floors for nephrology and metabolic, orthopedic, neuro and trauma. Research's nearby Brookside campus includes 24/7 emergency care and complete outpatient services.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	<ol style="list-style-type: none"> 1. Close all doors 2. Evacuation would be ordered by Security or an administrator and would first move laterally through the nearest fire doors 3. If evacuation becomes necessary, the charge nurse on each unit should obtain a list of patients to present to the Administrative Representative in the "Safe Area"
Code Blue	Cardiopulmonary Arrest	<ol style="list-style-type: none"> 1. Call for help 2. Dial 4444, tell the operator location of code blue, let the operator hang up first 3. Begin CPR 4. Respond with department crash cart to the code blue location
Code Orange	Haz-Material Chemical Spill	<ol style="list-style-type: none"> 1. Contain the chemical spill 2. Look up the MSDS 1-800-451-8346 3. Provide Emergency care 4. Alert Security 4444 5. Notify the supervisor
Code Yellow Phase 1	Disaster/Mass Casualty	<ol style="list-style-type: none"> 1. Remain in the department unless reassigned by the Command Center 2. Gather all available beds, stretchers and wheelchairs 3. Assist with the Bed Status Count, noting which patients are appropriate for discharge or transfer 4. Remain in current location until relieved
Code White	De-escalation Needed	<ol style="list-style-type: none"> 1. Call for help 2. Dial 4444, tell the security officer location of code stat team 3. Await for help to arrive
Code Black	Bomb Threat	<ol style="list-style-type: none"> 1. Keep the person on the phone as long as possible 2. Have another staff member call security at 4444 to report bomb threat 3. Follow security's instructions
Code Pink	Missing/Infant Abduction	<ol style="list-style-type: none"> 1. Check department for unauthorized personnel 2. Be alert for anyone carrying an infant or an item large enough to conceal an infant 3. Staff should stand by all stairwells and elevators and be alert for anyone or anything suspicious 4. If you see a suspicious individual, maintain visual contact with the person 5. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building 6. Keep yourself safe at all times 7. Call Security at 4444 to clear them for exit 8. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.

CODES	DEFINITION	PROCEDURE
Code Silver	Hostage Situation/Security Alert	<ol style="list-style-type: none"> 1. Call Security at 4444 to report hostage situation 2. Check department for unauthorized personnel 3. If you see a suspicious individual, maintain visual contact with the person 4. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building 5. Keep yourself safe at all times 6. Call Security at 4444 to clear them for exit 7. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.
Code Purple	Patient Elopement (Patient that does NOT have the mental capacity or legal authority to leave the hospital)	<ol style="list-style-type: none"> 1. Check department for unauthorized personnel. 2. Staff should stand by all stairwells and elevators and be alert for anyone or anything suspicious. 3. If you see a suspicious individual, maintain visual contact with the person. 4. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building. 5. Keep yourself safe at all times. 6. Call Security at 4444 to clear them for exit. 7. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.



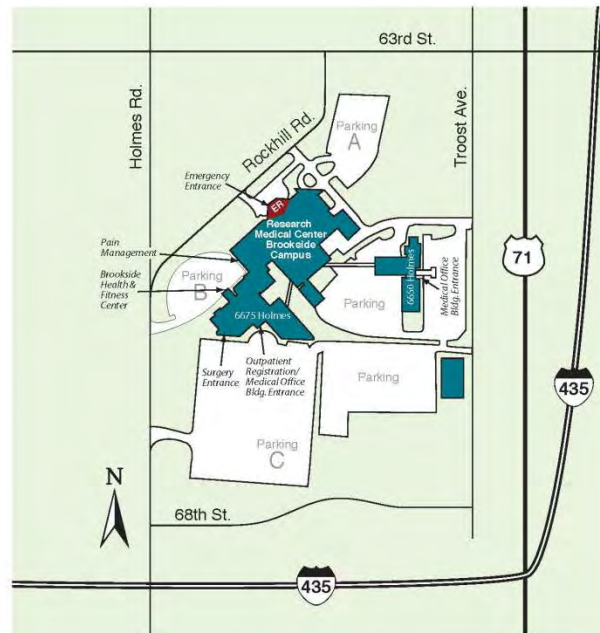
6601 Rockhill Road
Kansas City, MO 64131
816-276-7000
researchbrookside.com

Employees: 300

RESEARCH MEDICAL CENTER BROOKSIDE CAMPUS



Research Medical Center Brookside Campus is a comprehensive center for outpatient services. It is located on a 37-acre campus in south Kansas City, Missouri that includes outpatient facilities, medical office buildings, administrative offices, and a comprehensive health and fitness center.



EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	<ol style="list-style-type: none"> 4. Close all doors 5. Evacuation would be ordered by Security or an administrator and would first move laterally through the nearest fire doors 6. If evacuation becomes necessary, the charge nurse on each unit should obtain a list of patients to present to the Administrative Representative in the "Safe Area"
Code Blue	Cardiopulmonary Arrest	<ol style="list-style-type: none"> 5. Call for help 6. Dial 4444, tell the operator location of code blue, let the operator hang up first 7. Begin CPR 8. Respond with department crash cart to the code blue location
Code Orange	Haz-Material Chemical Spill	<ol style="list-style-type: none"> 6. Contain the chemical spill 7. Look up the MSDS 1-800-451-8346 8. Provide Emergency care 9. Alert Security 4444 10. Notify the supervisor
Code Yellow Phase 1	Disaster/Mass Casualty	<ol style="list-style-type: none"> 5. Remain in the department unless reassigned by the Command Center 6. Gather all available beds, stretchers and wheelchairs 7. Assist with the Bed Status Count, noting which patients are appropriate for discharge or transfer 8. Remain in current location until relieved
Code White	De-escalation Needed	<ol style="list-style-type: none"> 4. Call for help 5. Dial 4444, tell the security officer location of code stat team 6. Await for help to arrive
Code Black	Bomb Threat	<ol style="list-style-type: none"> 4. Keep the person on the phone as long as possible 5. Have another staff member call security at 4444 to report bomb threat 6. Follow security's instructions
Code Pink	Missing/Infant Abduction	<ol style="list-style-type: none"> 9. Check department for unauthorized personnel 10. Be alert for anyone carrying an infant or an item large enough to conceal an infant 11. Staff should stand by all stairwells and elevators and be alert for anyone or anything suspicious 12. If you see a suspicious individual, maintain visual contact with the person 13. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building 14. Keep yourself safe at all times 15. Call Security at 4444 to clear them for exit 16. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.

CODES	DEFINITION	PROCEDURE
Code Silver	Hostage Situation/Security Alert	<ol style="list-style-type: none"> 4. Call Security at 4444 to report hostage situation 5. Check department for unauthorized personnel 6. If you see a suspicious individual, maintain visual contact with the person 8. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building 9. Keep yourself safe at all times 10. Call Security at 4444 to clear them for exit 11. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.
Code Purple	Patient Elopement (Patient that does NOT have the mental capacity or legal authority to leave the hospital)	<ol style="list-style-type: none"> 8. Check department for unauthorized personnel. 9. Staff should stand by all stairwells and elevators and be alert for anyone or anything suspicious. 10. If you see a suspicious individual, maintain visual contact with the person. 11. Approach the individual at your discretion, informing them that an emergency has occurred and no one is to leave the building. 12. Keep yourself safe at all times. 13. Call Security at 4444 to clear them for exit. 14. If the person will not wait/stop, give a detailed description of physical characteristics and clothing to Security and if they exit the building, observe the automobile and license plate.



Research Psychiatric Center

A Campus of Research Medical Center



Serving the Greater Kansas City area since 1986, **Research Psychiatric Center**, a campus of Research Medical Center, provides experienced physicians and clinical staff who utilize the most advanced treatment options.

Research Psychiatric Center is one of the few comprehensive inpatient psychiatric facilities in the metropolitan area. The inpatient hospital is located adjacent to Research Medical Center and offers comprehensive inpatient psychiatric services with specialty programs for adolescents, adults and senior adults. This location also provides one of the region's largest premier Partial Hospital Programs (Day Program) that serves those who may need intensive treatment but do not require around-the-clock hospitalization.

In addition, the hospital has three outpatient clinics located in Independence, Missouri, Kansas City, Missouri, and Overland Park, Kansas, offering a variety of counseling and crisis intervention services including:

- Intensive Outpatient Programs for Adolescents and Adults
- Mental Health and Substance Abuse treatment
- Outpatient Individual Psychotherapy and Family Therapy
- Psychiatric Medication Management

Psychiatric Management Services

Research Psychiatric Center also manages off-campus psychiatric inpatient facilities, including the SAGE Senior Behavioral Health Unit located within the Cass Regional Medical Center, as well as the Adult Behavioral Health Unit located within Research Medical Center.

2323 E. 63rd Street
Kansas City, MO 64130
(816) 444-8161
ResearchPsychiatricCenter.com

Beds: 100
Employees: 307
Physicians: 19 Active Psychiatric Staff
3 Active Consulting Staff

**Recipient of the 2012
Missouri Quality Award**

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	Point closest to the fire; remove patients from the immediate area. Follow <i>“RACE”</i> : <i>Rescue, Alarm, Contain, Extinguish</i> Fire Extinguishers – Remember <i>“PASS”</i> : Pull the pin, Aim, Squeeze, and Sweep. Point away from the origin of the fire; stand by to be directed by person in charge.
Code Blue	Cardiopulmonary Arrest	Dial EXT 8111 to notify PBX. Code Team available in facility
Code Blue	Pediatric Cardiac Arrest (ages 12 to 18)	Dial EXT 8111 to notify PBX. Code Team available in facility
No page	Chemical Spill	Contact Plant Operations for assistance with spill kit. After hours, contact Security by dialing 274-4411.
Level Alert	Disaster	Level 3- information only alert of an incident with potential casualties. Level 2- Mid Level alert of multi casualty event. Level 1- Full area wide alert. All available staff, as identified by Manager/Charge Nurse should report to the Staffing Office for further direction.
Code Green	Agitated Patient	If you are NVCI certified, and assigned to do Code Green for your shift, respond to the scene for assistance as directed by team leader.
No Page	Bomb Threat	Staff will be contacted directly. A search of the area may be required and evacuation, as directed by the Officer-in command.
Rapid Response Team	Patient change in condition medically or psychiatrically needing more assistance	Dial EXT 8111 to have PBX page Rapid Response team and give location. The RRT will respond and assist with the patient’s medical care that is required including assistance with transfer to a medical facility.



Tulane Medical Center

Tulane Medical Center

Awards/Accreditations

- TJC Accreditation
- CAP Lab Accreditation
- Accredited Primary Stroke Center - Gold Plus
- Louisiana Hospital Award
- Outpatient Rehab FOTD Award

Abdominal Transplant

- Liver Transplant
- Hepatobiliary
- Living Donor
- Kidney Transplant
- Pancreas Transplant

Allergy/Immunology and Rheumatology

- Cardiac Electrophysiology
- Atrial Fibrillation Clinic
- Cath Lab
- Cardiac Rehabilitation
- Cardiovascular Surgery
- Congestive Heart Failure Clinic
- Interventional Cardiology
- Vascular Surgery

Critical Care

- Endocrinology
- Diabetes Program

Diagnostic Imaging Services

- 3D Mammography
- CT (64 slice)
- DEXA
- Interventional Procedures
- MRI
- Nuclear Medicine
- PET CT
- Radiology
- Ultrasound

Patient Education and

Support Groups

- Adult Seminar Programs
- Bereavement Groups
- CPR – First Aid
- Cancer Support
- H2U
- Smoking Cessation

Emergency Services

- Adult Emergency Room
- Pediatric Emergency Room

Gastroenterology/Endoscopy

- Hematology/Oncology
- Bone Marrow Transplant
- Outpatient Clinics
- Outpatient Infusion Center
- Psychosocial Support
- Radiation Oncology
- Surgical Oncology

Human Genetics

Infectious Diseases

Intensive Care Unit

Laboratory

Nephrology

- Dialysis Center
- Kidney Transplant

Neurology

- Neurosurgery
- Stroke Program
- Interventional Neuroradiology

Orthopedics

- Joint Replacement
- Sports Medicine
- Spine Center

Outpatient Surgery

Pain Management

Psychiatry

- Outpatient Counseling

Pulmonary/Respiratory

- Cystic Fibrosis Center
- Pulmonary Services

Rehabilitation

- Occupational Therapy
- Physical Therapy
- Speech Therapy

Sleep Center

Surgery

- Comprehensive General and Minimally Invasive Services
- First Assist Program
- Open Heart
- Robotic
- Transplant

Urology

Women's Services

- Gynecological Oncology
- Gynecology
- Incontinence
- OB

Wound Center

Facility Amenities/Resources

- Complimentary Valet Parking for patients
- Family Meeting Rooms
- Patient Advocate
- Private and Semi-Private Rooms
- Sleeping Arrangements for Overnight Companions
- Wireless Internet

1415 Tulane Ave
New Orleans, LA 70112
(504) 988-5800
tulanehealthcare.com

Beds: 253
Staff: 1,300
Physicians: 630

Tulane Medical Center is an acclaimed teaching, research and medical center serving the greater New Orleans area. Tulane physicians provide leading-edge care ranging from primary to tertiary to quaternary in a vast number of specialties. TMC continues to grow to reflect the changing needs of the community.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	<p>Who should respond: All staff</p> <p>Procedure: Close doors, secure an extinguisher and communicate with staff. Activate alarms if required during an actual fire. Respond in your immediate area as needed. Lab personnel must totally evacuate the Lab.</p>
Code Yellow	Internal or External Disaster: facility on stand by	<p>Who should respond: Administration, Nurse Supervisor, Chief Medical Officer, Department Directors and AOC will respond and direct staff as needed.</p> <p>Procedure: Requires the activation of the Command Center, securing of staff and other resources to meet demand. Command Center located on 2nd floor administrative conference room #2812.</p>
Code Orange	Internal or External Emergency (Including partial or full hospital evacuation)	<p><i>This code informs all hospital staff/departments to activate their disaster plans in response to a known or perceived situation impacting the hospital; for example, patients are on the way from a disaster scene.</i></p> <p>Who should respond: Administration, Nurse Supervisor, Chief Medical Officer, Department Directors and AOC will respond and direct staff as needed.</p> <p>Procedure: Department leaders must report to the Command Center to give department status.</p>
Code Pink	Infant/Child Abduction or Missing Child	<p>Who should respond: All Staff and Tulane Police</p> <p>Procedure: Immediately upon announcement all personnel should be alert to any unusual encountered behavior. Your coverage area should be your immediate department, adjacent crosswalks, common corridors and elevator lobbies. Code Pink Captains will assume their duties on each floor. Code Pink will remain in effect until “all clear” is given overhead.</p>
Code Silver	Hostage Situation/Security Alert	<p>Who should respond: Tulane Police and other Law Enforcement Agencies</p> <p>Procedure: This code will never be called as a drill; if called it will be a true emergency. Immediately upon announcement run, hide, or report to the designated shelter (medical school lobby and 2nd level of each parking garage). Administrators and key personnel only shall activate and report to a Command Center within the Cancer Center only for Code Silver if the event is taking place in the hospital.</p>
Code CD	Domestic Dispute	<p>Who should respond: Tulane Police</p> <p>Procedure: No response is required from staff.</p>
Spills	Spill can be either hazardous or non-hazardous	<p>Who should respond if hazardous (such as chemicals or radioactive materials) : Hospital Safety Officer</p> <p>Who should respond if non-hazardous (general spills): Originator</p> <p>Procedure if hazardous: Stay clear of a hazardous spill area; seek directions from department directors if a spill is in your immediate area. Larger or more hazardous spills may require the professional assistance of OMI, Inc. (800-645-6671). See EOC policy HWM-14 Chemical Response Plan.</p> <p>Procedure if non-hazardous: Immediate response is required and containment is required as possible to prevent further spread. Staff should utilize spill stations for small/general spills.</p>

Severe Weather	Severe weather such as Hurricanes of any category, tornadoes and winter storms	<p>Who should respond: Administrators and Department Directors will respond and direct essential staff as required.</p> <p>Procedure: When weather conditions exist that could produce a hurricane or tornado staff will be notified and the emergency information hotline will be available with current hospital information. Leaders must report to Administration and staff must report to Department Directors. See EOC policy EPM-3 Severe Weather.</p>
System Failures	Power outage, water loss, fire alarms, elevator services, loss of medical air and/or gases, etc.	<p>Who should respond: Central Plant and Maintenance Personnel</p> <p>Procedure: Incident should be reported immediately to Central Plant and Maintenance Personnel.</p>



Tulane-Lakeside HOSPITAL

Tulane-Lakeside Hospital

Awards/Accreditations

- TJC Accreditation
- CAP Lab Accreditation
- Louisiana Hospital Award
- G.I.F.T. Certified
- NICHD Best Fed Beginnings

Burn & Wound Clinic

Cancer Services

- Breast Health Center
- Gynecological Oncology

Cardiology

- Cardiology Clinic

Child Life

Endocrinology

- Diabetes Center

Emergency Services

- Endoscopy Services

Imaging Services

- Bone Density (DEXA)
- Diagnostic X-ray
- Digital Mammography
- Low-Dose CT
- MRI
- D-Arm
- Radiology
- STEALTH System (neurosurgery)
- Stereotactic Breast Biopsy
- Ultrasound

Laboratory

Neonatal Intensive Care Unit

- 26 beds
- Level III Regional NICU
- Neonatal Transport/ Flight Team

Patient Education

- Breastfeeding Outpatient
- Natural Childbirth Class
- Prenatal Education
- Sibling Class

Pediatrics

- General Pediatric Medicine
- Pediatric Emergency Room
- Pediatric Endoscopy
- Pediatric Intensive Care Unit
- Pediatric Outpatient Sedation
- Pediatric Transport/ Flight Team

Pediatric Specialty Clinics

- Adolescent Medicine
- Allergy/Immunology and Rheumatology
- Cancer Care
- Cardiology
- Critical Care
- Diabetes
- Dermatology
- Gastroenterology
- Genetics
- Hematology/Stroke Cell Disease/ Hemophilia
- Infectious Diseases
- Kidney Care
- Lung/Pulmonary Care Cystic Fibrosis
- Neurology
- Ophthalmology
- Orthopedics
- Outpatient Pediatric Therapy - Physical, Occupational, Speech
- Psychiatry

Pediatric Surgical Specialties

- Abdominal Transplant
- Neurosurgery
- Orthopedics/Spinal Surgery
- Otolaryngology
- Ophthalmology
- General Surgery

Pulmonary and Respiratory Services

Rehabilitation

- Inpatient Rehab
- Outpatient Rehab
- Physical Therapy
- Occupational Therapy
- Speech Pathology

Pregnancy Services

- Antepartum Testing Area
- Fertility
- In-room Newborn Transition Care
- Lactation Center
- Labor and Delivery Suites
- Intensive Care Unit (26 beds)
- OB Unit (all private rooms)
- Skin to Skin Bonding

Surgery

- General Surgery
- Minimally Invasive Surgery
- Orthopedic Surgery
- Robotic Surgery

Women's Services

- Gynecology
- Incontinence
- Pelvic Floor Therapy
- Plastic Surgery

Facility Amenities/Resources

- Child Passenger Safety Seat Installation Site
- Complimentary Parking
- Conclerge Service
- Facility Tours
- Lactation Lounge
- Spanish Interpreter
- Gift Shop
- Patient Representative/Guest Relations
- Private Rooms
- Sleeping Arrangements for Overnight Companions
- Wireless Internet

4700 I-10 Service Road
Metairie, LA 70001
504-888-5800
tulanelakesida.com

Beds: 119
Staff: 500
Physicians: 630

Tulane Lakeside Hospital for Women and Children is a 119-bed facility located in Metairie, Louisiana. For over 40 years, the hospital has provided the knowledge, expertise and specialized care vital to the healthcare needs of Jefferson Parish. The hospital provides leading-edge technology in many specialties.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

CODES	DEFINITION	PROCEDURE
Code Red	Fire	<p>Who should respond: All staff</p> <p>Procedure: Close doors, secure an extinguisher and communicate with staff. Activate alarms if required during an actual fire. Respond in your immediate area as needed. Lab personnel must totally evacuate the Lab.</p>
Code Yellow	Internal or External Disaster: facility on stand by	<p>Who should respond: Administration, Nurse Supervisor, Chief Medical Officer, Department Directors and AOC will respond and direct staff as needed.</p> <p>Procedure: Requires the activation of the Command Center, securing of staff and other resources to meet demand. Command Center located on 1st floor Board Room.</p>
Code Orange	Internal or External Emergency (Including partial or full hospital evacuation)	<p><i>This code informs all hospital staff/departments to activate their disaster plans in response to a known or perceived situation impacting the hospital; for example, patients are on the way from a disaster scene.</i></p> <p>Who should respond: Administration, Nurse Supervisor, Chief Medical Officer, Department Directors and AOC will respond and direct staff as needed.</p> <p>Procedure: Department leaders must report to the Command Center to give department status.</p>
Code Pink	Infant/Child Abduction or Missing Child	<p>Who should respond: All Staff and Tulane Police</p> <p>Procedure: Immediately upon announcement all personnel should be alert to any unusual encountered behavior. Your coverage area should be your immediate department, adjacent crosswalks, common corridors and elevator lobbies. Code Pink Captains will assume their duties on each floor. Code Pink will remain in effect until “all clear” is given overhead.</p>
Code Silver	Hostage Situation/Security Alert	<p>Who should respond: Tulane Police and other Law Enforcement Agencies</p> <p>Procedure: This code will never be called as a drill; if called it will be a true emergency. Immediately upon announcement run, hide, or report to the designated shelter (medical school lobby and 2nd level of each parking garage). Administrators and key personnel only shall activate and report to the Command Center located at MOB 2nd floor training room, Ste 200.</p>
Code CD	Domestic Dispute	<p>Who should respond: Tulane Police or Lakeside Security Staff</p> <p>Procedure: No response is required from staff.</p>
Spills	Spill can be either hazardous or non-hazardous	<p>Who should respond if hazardous (such as chemicals or radioactive materials) : Hospital Safety Officer</p> <p>Who should respond if non-hazardous (general spills): Originator</p> <p>Procedure if hazardous: Stay clear of a hazardous spill area; seek directions from department directors if a spill is in your immediate area. Larger or more hazardous spills may require the professional assistance of OMI, Inc. (800-645-6671). See EOC policy HWM-14 Chemical Response Plan.</p> <p>Procedure if non-hazardous: Immediate response is required and containment is required as possible to prevent further spread. Staff should utilize spill stations for small/general spills.</p>
Severe	Severe weather	<p>Who should respond: Administrators and Department Directors will respond</p>

Weather	such as Hurricanes of any category, tornadoes and winter storms	and direct essential staff as required. Procedure: When weather conditions exist that could produce a hurricane or tornado staff will be notified and the emergency information hotline will be available with current hospital information. Leaders must report to Administration and staff must report to Department Directors. See EOC policy EPM-3 Severe Weather.
System Failures	Power outage, water loss, fire alarms, elevator services, loss of medical air and/or gases, etc.	Who should respond: Central Plant and Maintenance Personnel Procedure: Incident should be reported immediately to Central Plant and Maintenance Personnel.



**Women's
& Children's**
HOSPITAL

A Campus of
THE REGIONAL MEDICAL CENTER OF ACADIANA

Women's & Children's Hospital

A Campus of The Regional Medical Center of Acadiana

Awards/Accreditations

- Joint Commission Top Performer on Key Quality Measures for Heart Attack, Heart Failure, Pneumonia and Surgical Care
- "A" Grade in Leapfrog Group Hospital Safety Scorecard
- TJC Lab Accreditation
- CLIA Accreditation
- ACR Breast Center of Excellence
- NQMCB Center of Excellence
- ACR Accreditation
- GFT Award
- IRCLC Care Award
- Capstone Quality Award
- Gold Bear Award for Kids ER
- HealthGrades Patient Safety Excellence Award

Cardiopulmonary

- Echocardiograms – Neonatal, Pediatric and Adult
- 24-hour EEG
- Digital EEG
- EKG
- Holter Monitoring
- Pediatric Pulmonary Lab
- PFT
- Pulmonary Diffusion

Critical Care

- NICU
- PICU
- Neonatal and Pediatric Transport Team (Air and Ground Transports)

Diagnostic Imaging Services

- Aurora Dedicated Breast MRI
- CT (16 slice)
- Digital Mammography with CAD (Computer Assisted Detection)
- MRI
- Nuclear Medicine
- PET/CT
- Radiology
- Ultrasound
- DEXA
- Vacuum Assisted and Stereotactic Biopsies

Patient Education Classes and Support Groups

Emergency Services

- Pediatric Emergency Department
- Emergency Nurse Pediatric Course Certified Nurses
- Trauma Nurse Core Curriculum Certified Nurses
- Gold Bear Accredited

Cancer & Infusion Center

Laboratory

Neonatal Intensive Care Unit

- 51 Beds
- Level II, III NICU
- Neonatal Transport Team (Air and Ground Transports)
- Neonatal Nurse Practitioners
- Perinatologist

Nursery

Pediatrics

- Child Life Specialist
- General Pediatric Medicine/Surgery Unit (28 Beds)
- Pediatric Emergency Department (12 beds)
- Pediatric Intensive Care Unit (13 beds)
- Therapy Services (OT/PT/Speech/Audiology)
- Pediatric Hospitalist/Intensivist Program
- Sedation Services

Pediatric Specialty Services

- Allergy/Immunology
- Cardiology
- Critical Care
- Dentistry
- Endocrinology
- Gastroenterology
- General Surgery
- Human Genetics
- Hematology/Oncology
- Infectious Diseases
- Neonatology

- Nephrology
- Neurology
- Neurosurgery
- Ophthalmology
- Orthopedics
- Otolaryngology
- Pulmonary
- Sports Medicine
- Urology

Pediatric Surgical Specialties

- Cranio-Maxillofacial Surgery
- General Surgery
- Neurosurgery
- Orthopedic Surgery
- Spinal Surgery
- Otolaryngology
- Ophthalmology
- Urology

Sleep Lab

Surgery

- 4 OR Suites, 1 Cysto Room

Women's Services

- Breast Center – Elaine M. Junca Women's Imaging Centre
- Breast Surgery
- Dedicated Antenatal Unit (10 beds)
- DIEP Flap Breast Reconstruction
- General Surgery
- Assisted Reproductive Technology (ART)
- Gynecology
- Lactation Center
- Labor/Delivery/Recovery Suites (15 beds)
- Obstetrics
- Postpartum Unit (46 beds)

Facility Amenities/Resources

- Complimentary Parking
- Gift Shop
- Private Rooms
- Sleeping Arrangements for Overnight Companion
- Wireless Internet Access

4600 Ambassador Caffery Parkway

Lafayette, LA 70508

(337) 521-9100

womens-childrens.com

Beds: 161

Staff: 670

Physicians: 423

Founded in 1983, Women's & Children's Hospital, a campus of The Regional Medical Center of Acadiana, has been providing specialized healthcare services for women and children for more than 30 years. Since its humble beginnings as a birthing hospital, Women's & Children's has grown to become one of Louisiana's leading healthcare institutions dedicated exclusively to the care of women and children.

EMERGENCY CODES AND OTHER SAFETY REMINDERS

SAFETY CODES DIAL *55555

CODES	DEFINITION	PROCEDURE
Code Red	Fire Response	<p>Code for a FIRE:</p> <p>R Rescue any patient, visitor or staff from immediate danger</p> <p>A Activate the alarm-dial *55555, give location, type & severity of the fire</p> <p>C Confine the fire-close all doors, windows; stuff a damp towel under doors to keep smoke out. Turn off all oxygen supply only if directed to do so by a charge nurse.</p> <p>E Extinguish-with a fire extinguisher using the PASS method(Pull the pin, Aim at the base of the fire, Squeeze the handles together, Sweep from side to side)</p>
Code Grey	Severe Weather	<p>Code for Severe Weather Alert</p> <ul style="list-style-type: none"> Called by Administration when hospital and/or surrounding area has been put under a severe weather warning Be prepared to move patients and visitors away from windows & into the inner corridors of the hospital Visitors are cleared from lobby and waiting areas and directed to classrooms, cafeteria or inner corridors
Code Blue	Cardiopulmonary Arrest	<p>Code for Person unresponsive & needs CPR</p> <ul style="list-style-type: none"> Dial *55555 or press code button if available in patient room Resuscitation will be initiated according to AHA guidelines
Code Yellow	Disaster	<p>Code for Disaster</p> <ul style="list-style-type: none"> Activated when necessary by the highest authority present at the facility Emergency Management Team will report to the Emergency Operations Center (Administrative Office) Response team will report to the zone announced by PBX and a triage area will be established in that zone. The disaster box (Stored in ED) will be brought to the Triage area. Life threatening injuries will be sent to the MAJOR injury station in the ED Non-life threatening injuries will be sent to the MINOR injury station on 2 North A temporary morgue is established in the decontamination room in the ED Your supervisor will tell you if you need to report to the PERSONNEL pool in the classroom Chief of staff will direct all physicians
Code Black	Bomb Threat	<p>Receiving Threat:</p> <ul style="list-style-type: none"> Be calm, courteous, LISTEN; do not interrupt caller Have somebody notify the house supervisor and also notify the Lafayette Police Department <p>Search tips</p> <ul style="list-style-type: none"> Search department looking for something that does not seem to belong. DO NOT TOUCH ANYTHING YOU BELIEVE MAY BE A BOMB. Search public areas; then search areas normally restricted to staff only Use a 3 level method-ceiling to eye level 1st; eye level to waist level 2nd; waist level to ground level last. Evacuation will occur in accordance with the Code Green Policy
Code Green	Evacuation	<p>Code for Evacuation</p> <p>Horizontal evacuation for patients to a safe area is the 1st step in the evacuation process and usually is all that is required.</p> <ul style="list-style-type: none"> Disaster team will report to the Emergency Operations Center (Administrative Office) & a member of the disaster team will be assigned as DIRECTOR OF EVACUATION CENTER and is responsible for establishing an orderly

CODES	DEFINITION	PROCEDURE
Cont.	Cont.	<p>temporary hospital site to provide continued patient care until such time as patients can be stabilized, transferred or discharged. Every effort is made to establish the Evacuation Center within the hospital.</p> <ul style="list-style-type: none"> • Chief of Staff directs physicians • A TRANSFER TEAM (directed by social services) is established if there is a need to coordinate the transfer of patients to other medical facilities or discharge patients. • All available personnel will report to the PERSONNEL POOL in the classroom. • A PUBLIC INFORMATION CENTER is established by marketing. All inquiries about patients are referred to the Public Information Center. <p>If evacuation is necessitated due to fire and/or smoke-note that each set of fire doors across the corridor provides a one hour fire rated barrier. Evacuation efforts are directed by the Fire Department or in house authorities.</p>
Code Pink	Infant/Child Abduction	<p>Code for Infant Abduction The protection of infants & children is a proactive responsibility for everyone in the facility. Be alerted to:</p> <ul style="list-style-type: none"> • Repeated Visiting "just to see the infants" • Close questioning about WCH procedures, security devices and lay of floors- such as when is feeding time; when are babies taken to mothers; where are the emergency exits; where do the stairwells lead • Physically carrying an infant in the corridors instead of using the bassinet to transport the infant • Carrying large packages <p>When it is suspected that an infant or child is missing-</p> <ul style="list-style-type: none"> • Dial *55555 and notify the hospital operator to call a CODE PINK • Immediately search work areas & adjacent common areas • Departments on 1st floor will step outside their departments & monitor hallways & exits. All exits of the hospital will be blocked and designated areas locked until police arrive. <p>Speak with your supervisor regarding your units specific responsibility for CODE PINK</p>
Code Silver	Active Shooter in or on the Hospital campus	<p>Active Shooter in or on campus of Hospital</p> <ul style="list-style-type: none"> • Remain calm • Seek Protection by any means available • Call hospital emergency number *55555 and announce a CODE SILVER (with location of incident) and description of person(s) with the weapon, and type of weapon if known • S.A.F.E. rooms with limited access and visibility are available on each unit and are equipped with a telephone
Code Stork	Emergency Delivery in any area other than L&D	<p>Imminent emergency delivery occurring in any other area other than Labor and Delivery</p> <ul style="list-style-type: none"> • Dial *55555 to activate giving the location of the delivery • A nurse from L&D will bring a precipitous delivery tray & infant identification bands to the location • Stay with the mother until help arrives; then help direct traffic to provide privacy

Hurricane

When a tropical storm or hurricane forms in or enters the Gulf of Mexico, its location, extend of dangerous winds, direction and speed of movement will be monitored by the CEO.

- Check with your supervisor to learn which TEAM you have been assigned to (A or B)
- You will be instructed when you are to report to work if you are on TEAM A; you will be instructed on how to learn when it's clear for you to report to work if you are on TEAM B.



Attestation of Completion

This is to certify that _____ has read and understands all components of the MidAmerica Division Health Systems Facility Safety Manual.

Printed Name

Signature

Date

Kansas City Market:

- Allen County Hospital
- Belton Regional Medical Center
- Centerpoint Medical Center
- Lafayette Regional Health Center
- Lee's Summit Medical Center
- Menorah Medical Center
- Overland Park Regional Medical Center
- Research Medical Center
- Research Brookside Campus
- Research Psychiatric Center

DeltaMarket:

- Garden Park Medical Center
- Lakeview Regional Medical Center
- Rapides Regional Medical Center
- The Regional Medical Center of Acadiana
- Tulane-Lakeside Hospital
- Tulane Medical Center
- Women's and Children's Hospital