



DIVISION SCOPE OF SERVICE

Division: CONTINENTAL
Classification: TECHNICAL SPECIALIST – CHEMISTRY AND COAGULATION
Applicant Name:
<p>Technical Specialist – Chemistry and Coagulation: The Technical Specialist – Chemistry and Coagulation position must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.</p>
<p>Definition of Care or Service: The Technical Specialist – Chemistry and Coagulation Scope of Service may include:</p> <ul style="list-style-type: none"> • Develop and manage testing processes in Chemistry and Coagulation. Direct, advocate and enable improved quality and TAT through effective processes. Maintain a set of dashboard metrics and an understanding of Meditech IT systems and other data sources associated with hospital laboratory services. Seek new technology and opportunities to improve TAT, quality, efficiency and effectiveness. • Ensure accountability within all areas of the laboratory (pre-analytical, analytical and post-analytical) such that every employee consistently exhibits behavior that promotes and supports quality. Influence directly and indirectly through the management of liaisons and intermediaries, such as Lab Directors, Medical Directors, and department supervisors. Facilitator of Chemistry and Coagulation Best Practice Teams (BPTs). Manage the training and competency of all testing personnel at the six (6) Medical Centers for SOPs consistent across the System to include any applicable Free Standing Emergency Departments. • Drives Standardization across the system in Chemistry and Coagulation. • Collaborates with Lab Directors and Medical Directors to ensure physician satisfaction and optimal patient care. • Drives change, leads projects and facilitates collaborative Best Practice Teams incorporating lab staff from each hospital lab, and leadership from Quest and HCA Healthcare. • Coordinates oversight to include SOPs, Key Performance Indicators and other quality measures, regulatory preparation and responses, TAT and input on productivity and staffing models. • Implementation of platforms and/or reagent systems to drive standardization and improve care • Works with Quest to complete capital requests, provide ROI, service requirements and implementation tools for standard instrumentation • Creates and executes standard SOPs, tools and metrics, document control • Serves on hospital subcommittees as needed and primary Quest Hospital Labs (QHL) contact for HCA Healthcare System Chemistry and Coagulation to include conference calls, activities, email and responses; • Works with Quest Quality Assurance team to utilize quality tools, respond to inspections and insure readiness for any regulatory inspections
<p>Setting(s):</p> <ul style="list-style-type: none"> • Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, imaging centers, and physician practices.
<p>Supervision: Direct supervision by department director, site manager, or designee.</p> <p>Evaluator: Department director or designee.</p> <p>Tier Level: 2</p> <p>eSAF Access Required: Yes</p>



DIVISION SCOPE OF SERVICE

Qualifications:

- Bachelor's degree or higher in Medical Technology, Chemistry, or Biology
- Qualified as CLIA Gen Lab Supervisor (Can be found on a Skills Checklist)

Preferred Requirements:

- ASCP certified;
- Master's degree in related medical field or business;
- Lean, Six Sigma, Project Management and/or Good Laboratory Practices Certification

NOTE: Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.

State Requirements:

- N/A

Experience:

- 5 or more years of full-time clinical lab experience to include general lab

Competencies:

The Technical Specialist – Chemistry and Coagulation will demonstrate:

- Excellent verbal and written communication skills and have the ability to interact well with all levels of staff
- Analytical thinker with a continuous improvement mindset
- Efficient planning and organizing skills
- Proficiency in a variety of software such as Excel, Word, Visio, PowerPoint, Outlook, etc.
- Promptly investigates and follows-up on unusual incidents and communicates with supervisors
- Accurate patient information review and evaluation
 - Uses at least two patient identifiers for patient identification before assisting in a procedure
 - Accurately obtains clinical history and obtains medical records/charts for review
 - Verifies that the requested procedure correlates with the patient's clinical history, presentation and physician order
- Infection Prevention
 - Practices consistent hand hygiene
 - Uses personal protective equipment (PPE)
 - Complies with Isolation precautions
 - Required immunizations per Division requirement

References:

- ASCP <https://www.ascp.org/content>

Document Control:

- Created 7/16/2021



DIVISION SCOPE OF SERVICE

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name: _____

Signature: _____

Date: _____